

TOWN OF AVON

**2009 – 2010 Annual Report
2011 Calendar**

**TOWN OF AVON, CONNECTICUT
ANNUAL REPORT for 2009/2010 and CALENDAR YEAR 2011**

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DEPARTMENT AND DIVISION HEADS

Town Manager.....	Brandon L. Robertson	(860) 409-4300
Assistant to the Town Manager.....	Steve Bartha.....	(860) 409-4377
Assessor.....	Harry DerAsadourian..	(860) 409-4335
Avon Volunteer Fire Department.....	Melissa Gugliotti.....	(860) 673-6718
Building Official.....	James Sansone.....	(860) 409-4316
Chief of Police.....	Mark Rinaldo.....	(860) 409-4214
Collector of Revenue.....	Debi Fioretti.....	(860) 409-4306
Deputy Director of Public Works.....	Alexander M. Trujillo..	(860) 673-6151
Director of Finance.....	Margaret M. Colligan..	(860) 409-4344
Director of Health (Farmington Valley Health District).....	Richard H. Matheny, Jr.	(860) 676-1953
Director of Human Resources.....	William F. Vernile.....	(860) 409-4303
Director of Planning & Community Development.....	Steven M. Kushner.....	(860) 409-4329
Director of Public Works.....	Bruce C. Williams.....	(860) 673-6151
Director of Recreation and Parks.....	Glenn M. Marston.....	(860) 409-4333
Director of Social Services.....	Alan E. Rosenberg.....	(860) 409-4346
Emergency Management Director.....	James W. DiPace.....	(860) 409-4300
Fire Chief/Fire Marshal.....	James W. DiPace.....	(860) 409-4316
Library Director.....	Virginia G. Vocelli.....	(860) 673-9712
Public Works Foreman (Buildings & Grounds) <i>Acting</i>	Paul Hoekman.....	(860) 673-6151
Public Works Foreman (Roadways) <i>Acting</i>	Paul Welsh.....	(860) 673-6151
Town Accountant.....	Charles M. Lucas, Jr....	(860) 409-4339
Town Clerk.....	Ann L. Dearstynne.....	(860) 409-4310
Town Engineer.....	Lawrence E. Baril.....	(860) 409-4378

BOARD OF EDUCATION

Interim Superintendent of Schools.....	Jody I. Goeler.....	(860) 404-4700
Interim Assistant Superintendent of Schools.....	Paula Schwartz.....	(860) 404-4715
Finance Director, Avon Public Schools.....	Gary Franzi.....	(860) 404-4707
Director of Pupil Personnel Services.....	Dr. William Hickey.....	(860) 404-4710
Director of Buildings & Grounds.....	David Paul.....	(860) 404-4733
Principal, Avon High School.....	Jason Beaudin.....	(860) 404-4745
Assistant Principal, Avon High School.....	Jeffrey Sunblade.....	(860) 404-4740
Assistant Principal, Avon High School.....	Dr. Robert Vojtek.....	(860) 404-4740
Principal, Avon Middle School.....	Marco Famiglietti.....	(860) 404-4770
Assistant Principal, Avon Middle School.....	Kathryn Lawson.....	(860) 404-4770
Principal, Roaring Brook School.....	Dr. Crisanne Colgan.....	(860) 404-4810
Assistant Principal, Roaring Brook School.....	Lawrence Sparks.....	(860) 404-4810
Principal, Pine Grove School.....	Gail Dahling-Hench.....	(860) 404-4790
Assistant Principal, Pine Grove School.....	Debra Grainsky.....	(860) 404-4790
Principal, Thompson Brook School.....	Anne Watson.....	(860) 404-4870
Assistant Principal, Thompson Brook School.....	James Pappa.....	(860) 404-4870

About the Front Cover: Town Center Streetscape Improvements
Photo Courtesy of James W. DiPace, Fire Chief/Fire Marshal

About the Back Cover: Pond at Fisher Meadows
Photo Courtesy of Virginia G. Vocelli, Library Director

AVON - FACTS AND INFORMATION IN BRIEF

SETTLED - Avon, formerly Northington or North Parish of Farmington, was settled about 1645. In 1830, after the construction and opening of the Towpath Canal, Avon was incorporated as a separate Town and took its name from the Avon River in England. The official Town Seal utilizes the Towpath Canal as its main theme. Physical evidence of the Canal can still be seen near the former site of the Towpath School and along the easterly side of Old Farms Road. In 1830, the population numbered 1,025 residents, increasing to 1,057 in 1880 and 3,171 in 1950. In 1960, the population numbered 5,273; in 1970, 8,352; 1980, 11,201; 1990, 13,937; 2000, 15,832; 2005, 17,082; and in 2008, 17,800.

GOVERNMENT - Avon's local government organization is established by Home Rule Charter, adopted in 1959, and amended in 1962, 1969, 1975, 1980 and 1998. Effective November 5, 1998, the revised Charter provided for a Town Manager, Town Council, Board of Finance and Town Meeting. Local elections are held every two years in odd numbered years on the first Tuesday after the first Monday of November. The Town has three voting districts with three polling places.

SCHOOLS - September 2009, school population numbered 3,601 students: 1,085 attended Avon High School; 608 attended Avon Middle School; 567 Thompson Brook Grade 5/6 School; 682 Roaring Brook School and 659 in the Pine Grove School. The Avon Old Farms School, a private school for boys, is located in Town and has an enrollment of 407 students.

LIBRARY - The Avon Free Public Library is located on Country Club Road. Its collection includes 85,258 Books -- in print and other media (CD, cassette, and mp3 Playaways); 2,744 music CDs; 3,627 DVDs; 809 videos; 271 magazine subscriptions. Annual circulation for 2009/2010 was 292,349. There are 32 computer workstations for the public plus Wireless Access throughout the building. Use of its 19 online databases remains steady, both in the Library and from home or office. 9,700 children and adults participated in 480 programs last year including story times, music, lecture programs, and book discussion groups for all ages. 52% of Town residents have a library card. There are 8 full-time staff and 28 part-time. The Library is open throughout the week; and Sundays, January-March.

PLANNING AND ZONING - Avon has a full-time professional Planning Director and an active Planning and Zoning Commission composed of seven members appointed by the Town Council for four-year, overlapping terms. A Plan of Conservation and Development adopted in 2006, is utilized to assure orderly growth and development.

FIRE DEPARTMENT - The Avon Volunteer Fire Department is a State of Connecticut non-profit corporation chartered by the State to provide fire protection for the Town of Avon. Its roster lists 60 firefighters; 13 fire police; 16 administrative members; 18 Explorers; 22 active veterans; 12 senior veterans; and 5 associate members. Membership is open to anyone who is 18 years or older and is a Town resident or works in Town. Fire equipment is housed in four strategically located firehouses. AVFD is committed to remain a Volunteer Fire Department.

POLICE DEPARTMENT - The Avon Police Department is committed to positive community relations and embraces the community-oriented policing philosophy. The Avon Police Department has an authorized full-time force of 35 sworn officers. The organization is a para-military structure consisting of a chief, a captain, two lieutenants, eight sergeants, three detectives, 18 sworn patrol officers, a community relations officer, and a regional task force officer. There are two FBI National Academy graduates. The Department employs six full-time and two part-time civilian dispatchers, one administrative secretary, and two full-time records aides. The Department is equipped with marked and unmarked police vehicles. All patrol vehicles are equipped with Mobile Data Terminals and Automatic External Defibrillators. Mobile Data Terminals allow police officers to instantly access the Connecticut Motor Vehicle Department, the National Crime Information Center (NCIC) in Washington D.C., the Connecticut Corrections Department, and the twenty-eight other towns in the capitol region. The Avon Police Department officers are the first responders for medical incidents.

INFORMATION DIRECTORY

POLICE AND FIRE EMERGENCY911

Police (Routine Calls)(860) 409-4200

Avon Chamber of Commerce.....(860) 675-4832

Avon Historical Society(860) 678-7621

Avon Post Office.....(860) 678-0525

Avon Senior Center.....(860) 675-4355

Canine Control Officer.....(860) 409-4200/409-4205

CT Transit (Route 44 to Hartford).....(860) 525-9181

Dattco Bus Company (School).....(860) 404-4728

Department of Motor Vehicles.....(860) 263-5700

Dial-A-Ride (Managed Transportation Services).....(860) 793-3444

Elderly Nutrition Program.....(860) 675-4355

Energy Assistance(860) 409-4346

Farmington Valley Visiting Nurse Association.....(860) 651-3539

First Company Governor's Horse Guard.....(860) 673-3525

INFO-LINE.....**211**

Landfill.....(860) 673-3677

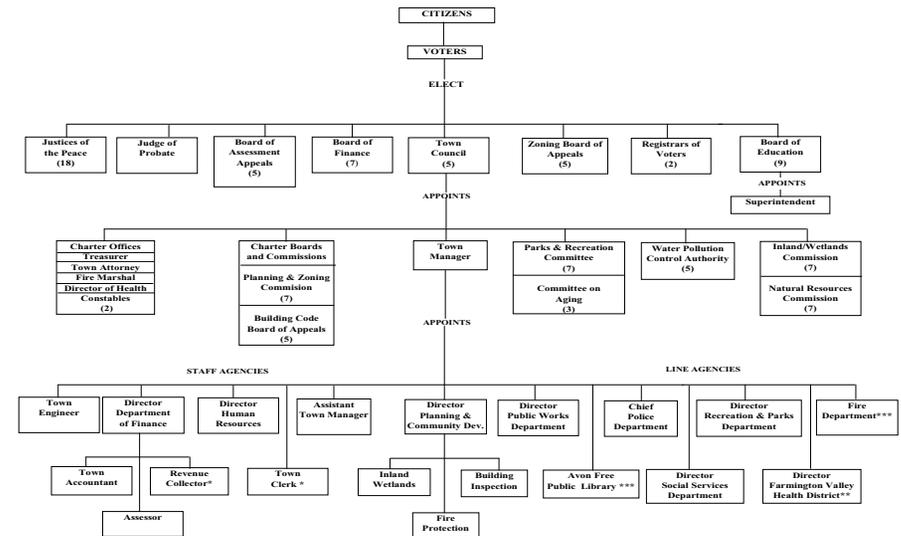
Meals-on-Wheels (McLean Home).....(860) 658-3700

Registrars of Voters.....(860) 409-4350

Social Security Department ~ Hartford Office.....(860) 493-1857

State of Connecticut Department of Social Services.....(860) 723-1000

ORGANIZATIONAL CHART FOR THE TOWN OF AVON



* Recommended by Manager, approved by Council.
 ** The Town participates in a Regional Health District.
 *** The Town funds the Avon Volunteer Fire Department and Avon Free Public Library, Inc.

REPORT OF THE TOWN COUNCIL

MARK ZACCHIO, *Chairperson*

At the beginning of this fiscal year, Council made the decision to move ahead with the Avon Free Public Library Renovations/Additions and approved an October Referendum. The Referendum passed with the clear stipulation that the bonding amount was not to exceed \$8.0 million. This was based on the assumption that the State Library grant of \$1.0 million would be approved by the State Bond Commission and that \$500,000 in local fundraising would materialize. By the end of the fiscal year, our grant had yet to be included on the State Bond Commission's agenda. Due to the uncertainty surrounding the \$1.0 million grant, Council instructed the Library Building Committee, the Architect, and the Construction Manager to review their plans for possible cost savings of \$1.0 million, while still conforming to the plans presented at Referendum. Early in August, through the intervention of the Governor, we received approval of the long awaited \$1.0 million and Council is committed to seeing this project through to completion while at the same time containing project costs.

In July 2009, Council accepted the report of the Administrative Services Study Committee, which recommended evaluation of opportunities for mutual cooperation between the Town and the Board of Education in the following areas: financial management; human resource management; and facilities management. The Committee sought feedback from Town and School leadership and staff prior to making budgetary recommendations to the Town Council or Board of Education. Council therefore appointed a staff subcommittee to prepare a time table for implementation of some of the recommendations contained in the report, to determine budget impacts of the various recommendations, and to report back to the Committee. Consolidation of some areas of the Town and Board of Education may require budgetary considerations.

In the past, issues have been brought to Council's attention concerning the relationships of members of our Boards, Commissions and Committees with various companies or individuals. Working with the Council and Board of Education, the Town Attorney developed a document combining the Town's existing Standard of Conduct Policy with portions of parallel conflict of interest rules that the Board of Education had in place. The resulting document clarified circumstances that would preclude a company from doing business with the Town and addressed conflicts that would preclude Public Officials or their spouses from participating in, voting on, discussing, or otherwise communicating concerns with a business with which they have a relationship. This policy treats the Superintendent of Schools, the Town Manager and the Treasurer like other Public Officials and requires annual disclosures from all parties. This policy protects the interests of the Town while being as non-intrusive as possible. Presently, we have more than 170 people serving on Boards, Commissions and Committees, all of whom serve without compensation. These volunteers offer their expertise and commit their time to make important decisions in all areas affecting the community. The adoption of the Standard of Conduct Policy by the Town Council (November 2009) and the Board of Education (December 2009) resolved many of the potential situations that have surfaced in the past. Even though members of various Boards and Commissions have historically recused themselves from particular decisions, this policy eliminates even the perception of potential conflict.

The issue of Paramedic Service is an issue of paramount importance to our Town. Presently, we are in a one-year contract with AMR and UConn to provide for our emergency medical needs. This is a short-term solution and the EMS Subcommittee is looking at our long-term needs to determine how they can best be addressed. Our priorities are quality of service and response time, which are built in to our providers' contracts. Cost is an important factor, but it is secondary

to level of care, response time, and handling of multiple emergency calls. The Subcommittee is working in conjunction with the Town of Farmington, AMR, and the UConn Health Center. Dr. Adam Corrado, a licensed paramedic, emergency physician, and Avon resident, has offered his expertise in this area and has been invaluable to Council.

The Town of Avon has a Food Bank that is housed in the basement of St. Ann's Church. Former Police Chief Jim Martino coordinates the Food Bank on a volunteer basis. It is open on Tuesdays from 9:30 a.m. to 11:30 a.m. In the past, the Food Bank has served approximately 20 families per month. During the recession, that number has grown to 60 to 90 families, which equates to approximately 250-290 people. The Food Bank, which qualifies for State and Federal assistance, received generous contributions from churches, students, and other interested citizens. This past year, an Avon resident bequeathed \$188,206 to the Food Bank from their estate for the purpose of covering operation costs. The Town has set up a program to invest the monies and manage it so the Food Bank can be supported by the interest income indefinitely.

Council has been persistent in its quest to make certain that aesthetics are considered on the Avon Mountain Road project, particularly along the tail end of the runaway truck ramp, where there is no landscaping. There has been discussion regarding cost sharing by the Town for this component of the project – perhaps 20% – which may be money well spent. We feel Avon Mountain Road sets the tone for the Town as an entrance to Avon and should be attractive. We all look forward to the completion of this project in November 2010.

On behalf of the Town, we accepted a plaque from V.F.W. Post 3272 in remembrance and honor of Major Craig R. Nobert, an Avon resident who served during the Vietnam period. It is believed his plane was shot down and he was only recently declared Missing in Action. It was an opportunity for Council to show public respect and recognition of Major Nobert's ultimate sacrifice. The plaque is displayed in the entrance hallway at Town Hall.

This year the Town Council voted to increase the income eligibility levels for the Elderly Tax Relief Program. The increase from \$39,500 to \$45,000 is consistent with our original goal to be slightly higher than the State. This relief program is available to all who qualify and we encourage our taxpayers, if they have any questions, to call the Town Assessor's Office.

The January 7, 2010 Council Meeting saw a change in leadership in Avon; Town Council Chairman John Carlson chose not to seek reelection in November and I was elected Town Council Chairman to succeed him. Mr. Carlson served the Town in various elected offices, such as the Board of Education, Board of Finance, Town Council, and several school building committees. John Carlson gave generously of his time, expertise and talents. He will always be remembered as a great Chairman and a true gentleman.

On November 5, 2009, after an extensive search, the Council appointed Brandon Robertson as Avon's new Town Manager, effective January 4, 2010. Mr. Robertson came to Avon with an extensive background in municipal government. He has the knowledge and experience to lead the Town through what we believe will be challenging times.

Philip Schenck officially retired effective January 4, 2010, but continued in the role of a Consultant until June 30, 2010. He served the Town of Avon well during his 32 year tenure and established a record of achievements that is a source of pride to Avon and its residents.

Although there are many more items that warrant discussion in this report, space does not permit us to elaborate. This past year, Council acted on more than 80 items and continued to work on a number of ongoing items from previous fiscal years. Everyone has an opportunity to review detailed minutes of all our meetings on the Town website. We encourage you to review them for a better understanding of your local government's issues and actions.



Town Council Members (Left to Right): William Shea, Pamela Samul, Mark Zacchio (Chairperson), Douglas Evans, David Pena

December 2010						
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January 2011

February 2011						
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27	28					

Sun	Mon	Tue	Wed	Thu	Fri	Sat
Year 2011 Sporting Licenses Available January 3, 2011						1 NEW YEAR'S DAY Taxes Due Library Closed
2 Library Special Sunday Hours Begin 1:00 p.m. - 5:00 p.m.	3 CHRISTMAS TREE PICK-UP 1/3/2011—1/31/2011	4 Planning & Zoning Commission Inland Wetlands Commission	5 Avon Clean Energy Commission (ACEC)	6 Town Council	7	8 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
9 Library Special Sunday Hours 1:00 p.m. - 5:00 p.m.	10	11	12	13 Natural Resources Commission AWPCA	14	15 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
16 Library Special Sunday Hours 1:00 p.m. - 5:00 p.m.	17 MARTIN LUTHER KING DAY <div style="border: 1px solid black; padding: 2px; width: fit-content; margin: 5px auto;">TOWN HALL, LANDFILL, LIBRARY & SCHOOLS CLOSED</div>	18 Library Board Board of Education	19	20	21	22 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
23 Library Special Sunday Hours 1:00 p.m. - 5:00 p.m.	24 Board of Finance	25 Planning & Zoning Commission	26	27 Zoning Board of Appeals	28	29 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
30 Library Special Sunday Hours 1:00 p.m. - 5:00 p.m.	31					

REPORT OF THE TOWN MANAGER

BRANDON ROBERTSON, *Town Manager*

Per the Town Charter, the Annual Report is a summary of the activities of the Town's Departments, Boards, Commissions, and Agencies for the prior fiscal year. I am pleased to convey herewith those reports for the fiscal year ending June 30, 2010. FY 2009/2010. has been a year of significant change in the Town Manager's Office. I began my duties as Town Manager on January 4, 2010, and I feel very fortunate to have been selected to replace Mr. Philip K. Schenck, who served as Avon's Town Manager for 32+ years. Ms. Blythe Robinson left the position of Assistant Town Manager in April to become Town Manager in another community, and Mr. Steve Bartha began his duties in June as the Assistant to the Town Manager. Along with these changes, there has been a significant amount of activity, the highlights of which follow.

The economic recession, which began in 2007, has continued to have an impact on the operation of the Town. The economic climate has resulted in a reduction in Town investment earnings, a reduction in real estate conveyance fees and a reduction in building construction permit activity. But, due to the significant value of permit fees collected for a large, new commercial project and extensive renovations to a second commercial site, combined with the average value of a single family residence permitted in FY 2009/2010 in excess of \$450,000 (not including the cost of a building lot), total building permit fees exceeded revenue expectations for the first time since FY 2005/2006.

In October, voters approved funding to renovate and expand the Avon Free Public Library. Throughout FY 2009/2010, the Library Building Committee worked with the Architect, the Construction Manager, and Staff to prepare the project for the bidding process.

Several projects, fully or partially funded by grants, have continued. Avon was one of five towns that collectively applied for and were awarded a \$250,000 energy grant through the American Recovery and Reinvestment Act. Each town will have access to \$50,000 to perform energy related activities aimed at increasing efficiency and reducing dependency on fossil fuels. The Avon Clean Energy Committee is working closely with Town Staff and will develop a town-wide Energy Plan with these funds.

The Town has been awarded approximately \$509,000 in funding through the State of Connecticut's Small Town Economic Assistance Program to install granite curbing and upgrade sidewalks to handicap accessible standards from the Town Green to Simsbury Road (Rte 10) along the north side of Main Street (Rte 44). Phase I was completed this fiscal year and Phase II will begin in FY 2010/2011. This project included eight light fixtures donated by residents.

The implementation of the recommendations developed by the Matrix Consulting Group continued throughout the year. The implementation of these recommendations has resulted in enhanced efficiencies. In addition, the Town worked as a member of the Central Connecticut Solid Waste Authority (CCSWA) to investigate options for the long term disposal of solid waste because the Town's agreement with CRRA will soon expire.

In closing, I want to thank all those who help make the successes and accomplishments described throughout this report possible.

REPORT OF THE HUMAN RESOURCES DEPARTMENT

WILLIAM F. VERNILE, *Director of Human Resources*

The Director of Human Resources plans, organizes and administers the personnel, benefits, labor relations, and occupational safety and risk management programs of the Town and provides related consulting services to the Town Manager and Department Heads.

The Human Resources Department administers personnel programs, including: recruitment, examination, classification, compensation, orientation, employee benefits, and employee development and training. In addition, the Department administers equal employment, affirmative action, workplace safety, and the practical application of State and Federal laws pertaining to employment practices. The Department is also responsible for the Town's Risk Management program, including analysis, procurement, implementation and administration of liability, property, and casualty insurance as well as workers' compensation.

The Director of Human Resources is also responsible for Town labor relations activities, including negotiations and administration of collective bargaining agreements, and may serve as the principal representative of the Town in grievance, arbitration, and workers' or unemployment compensation hearings.

Activity	FY 05/06	FY 06/07	FY 07/08	FY 08/09	FY 09/10
Full-Time Hires	6	9	8	5	11
Part-Time Hires	6	8	1	9	7
Promotions	8	9	9	9	7
Exit Interviews	7	7	11	13	12
Safety Committee Meetings	5	6	6	4	4
Grievances	2	5	4	7	23
MPPs	0	0	1	8	1
Negotiation Meetings	0	3	6	4	5

REPORT OF THE PROBATE COURT

CYNTHIA C. BECKER, *Probate Judge*

The Probate Court is primarily concerned with the administration of estates of deceased Avon residents. In addition, the Court has jurisdiction over Conservatorships, Guardianships of minors and the mentally handicapped, termination of parental rights, finalization of adoptions, drug, alcohol and psychiatric commitments, and name changes. The Court also processes passport applications.

During the past year, 52 applications were accepted for probating decedent's estates. In addition, 48 small estate affidavits and tax purposes only estates were filed. The Court also processed several applications for Conservatorships, Guardianships of the estate and person of minors, termination of parental rights, approval of adoptions, name changes and passport applications.

The Probate Court is located in Building 1 of the Town Hall and is open Monday and Thursday from 9:00-3:30, Tuesday from 9:00-4:30, and Wednesday and Friday from 9:00-2:15. The Probate Court summer hours are (July & August) Monday & Thursday 9:00-3:30, Tuesday 9:00-4:30 and Wednesday and Friday 9:00-12:30. Passport Hours: Monday & Thursday 9:00-2:30, Tuesday 9:00-3:30 and Wednesday & Friday 9:00-1:30.

In mid-November 2010, the Avon Probate Court will be moving. The court will be consolidating with the towns of Canton, Granby, and Simsbury. The new regional probate court will be called "The Simsbury Regional Probate Court," and will be located at the Simsbury Town Hall, 933 Hopmeadow Street, Simsbury. The phone number is (860) 658-3277. The Avon Probate Court has a web page at www.town.avon.ct.us.

January 2011						
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30	31					

February 2011

March 2011						
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20	21	22	23	24	25	26
27	28	29	30	31		

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1 Tax Payment Deadline Inland Wetlands Commission	2 ACEC	3 Town Council	4	5 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
6 Library Special Sunday Hours 1:00 p.m. - 5:00 p.m.	7	8 Board of Education	9	10 AWPCA	11	12 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
13 Library Special Sunday Hours 1:00 p.m. - 5:00 p.m.	14 VALENTINE'S DAY	15 Library Board	16	17	18	19 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
20 Library Special Sunday Hours 1:00 p.m. - 5:00 p.m.	21 PRESIDENT'S DAY TOWN HALL, LANDFILL, LIBRARY & SCHOOLS CLOSED	22 Planning & Zoning Commission	23	24 Zoning Board of Appeals	25	26 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
			MID-WINTER RECESS — SCHOOLS CLOSED			
27 Library Special Sunday Hours 1:00 p.m. - 5:00 p.m.	28 Board of Finance					

REPORT OF THE BOARD OF FINANCE

THOMAS F. HARRISON, *Chairperson*

The Board of Finance oversees budget and tax matters for the Town, serving as a bridge between the Town Council and Board of Education and between those governmental bodies and residents and taxpayers. Under Chapter 9 of the Town Charter, the principal role of the Board of Finance is to recommend the annual operating budget for town government functions, the operation of the schools, and capital improvement projects for approval at a referendum, and then, upon a favorable vote, to set the property tax mill rate for the next fiscal year. Neither the Town Council nor the Board of Education has the legal authority to establish the tax rate. The Board of Finance also reviews and, if appropriate, approves budget adjustments during the fiscal year to reflect increases in revenues from grants or other sources and increases in expenditures due to unanticipated conditions or events.

Another function of the Board, per Chapter 5 of the Town Charter, is to designate an independent public auditor to review the Town's and the Board of Education's financial records and accounts. In addition, the Board of Finance is heavily involved in the tax impact and debt management aspects of proposed bonding for construction and other capital projects for the Town or its schools. In carrying out these functions, the seven elected members of the Board of Finance are sensitive to balancing the needs of a growing community and increasing enrollment in the school system with the ability and willingness of residents and local businesses to provide tax dollars to support those needs.

The downturn in the national and regional economy that began in 2008 has affected the Town and residents alike and, combined with the decline in the growth of Avon's Grand List, the reduction in state aid, and the fall-off in non-property tax revenues, has impacted the annual spring budget cycle. The original combined spending requests submitted to our Board at the end of March 2010 would have required a mill rate (tax) increase of about 7.0%. Upon consideration of comments expressed at the very well attended Public Hearing and in numerous emails and conversations with residents, we reduced the combined spending requests to about 2.8% and recommended a budget that required a mill rate increase of 4.44%.

In setting that number, the Board was well aware of the fact that the last time Avon voters approved a tax increase in that range occurred in 2002. As part of its deliberations, the Board also authorized the transfer of \$100,000 from the surplus account to be used as an additional source of revenue – something usually done only after the five-year property revaluation cycle. The FY 2010/2011 budget was the second budget in a row in which the percentage of mill rate increase was higher than the percentage of the combined spending increase. Our recommendation certainly generated a good deal of discussion and we were extremely pleased that roughly 48% of eligible Avon voters (the largest number ever!) turned out and approved the budget by a 58% to 42% margin.

While our recommended budget called for sacrifices and difficult choices from the entire Avon community, the Board believes that it was appropriate in light of the existing economic climate. Looking ahead to the next fiscal year's budget, we will continue to be conscious of the condition of the economy and the impact of delaying capital expenditures that will need to be addressed in the future.

As a result of previous budget votes, the Town undertook a detailed inquiry into all its operations to determine if they could be consolidated or otherwise performed more effectively or efficiently. The Board approved a supplemental appropriation to fund the study, and one of its members served on the Administrative Services Study Committee formed by the Town Council. This Committee retained a consultant to study the Finance, Human Resources and Facilities Management portions of the Town and Board of Education Budgets. That study is complete and our Board will continue to work with the community and other boards to determine how some or all of the findings of the study can be implemented.

During the year, the Board continued to work very closely with the Town Manager, the Director of Finance, the Assessor, and an independent financial consultant to oversee the management of existing debt and to review the Town's ability to take on new borrowing. Avon's next visit to the bond market will involve construction of the Library expansion that the voters approved in 2009.

Even in the face of increasing operating costs for both the Board of Education and the Town government, Avon has been able to maintain an appropriate surplus in its General Fund. To further manage this surplus, the Board of Finance has adopted a policy on the use of surplus funds. The Board will approve the use of such funds if there is a demonstration of substantial support by the requesting authority and a finding that "such use will meet an extraordinary need or unusual opportunity." This policy, along with the high level of skill and professionalism of all of our public employees, is a key factor in enabling the town to retain its coveted "AAA" credit rating. Avon is very fortunate to have a robust and varied tax base and fiscally conscious management, all of which contribute to its relatively stable tax rate and excellent credit rating.

The firm of Blum, Shapiro & Company, P.C. is preparing the annual independent auditor's report of the Town of Avon for the fiscal year ending June 30, 2010, and this should be available for inspection in the Town Clerk's office by December 31, 2010.

Our Board will continue to follow what it believes to be a positive approach to budgeting: namely, that the formal public hearings and informal public workshops that are held every spring should involve a "conversation" among local residents and businesses about Avon's overall budget philosophy and priorities on a broad basis, and not simply be a debate about whether and how much to increase spending and tax levels over the current year's budget. The Board believes that this approach will make the budget process much more open and responsive to the needs and desires of everyone in Avon.

The Board of Finance welcomes comments and suggestions from Town residents, whom we invite to attend our meetings, hearings and workshops. Regular meetings are held on the fourth Monday of every month at 7:30 p.m. in the Selectmen's Chamber at Town Hall. We actively seek your input on how best to match spending expectations with fiscal realities.



Board of Finance Members: (Left to Right) Catherine Durdan, Margaret Bratton, James Speich, Thomas Harrison (Chairperson), William Hooper, Brett Eisenlohr, Thomas Gugliotti

February 2011						
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March 2011

April 2011						
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Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1 Inland Wetlands Commission	2 ACEC	3 Town Council		5 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
6 Library Special Sunday Hours 1:00 p.m. - 5:00 p.m.	7	8	9 ASH WEDNESDAY	10 Natural Resources Commission AWPCA	11	12 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
13 Library Special Sunday Hours 1:00 p.m. - 5:00 p.m. DAYLIGHT SAVING TIME BEGINS	14	15 Library Board Board of Education Planning & Zoning Commission	16 ST. PATRICK'S DAY	17	18	19 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
20 Library Special Sunday Hours 1:00 p.m. - 5:00 p.m.	21	22	23	24 Zoning Board of Appeals	25	26 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
27 Last Library Special Sunday Hours Library Special Sunday Hours 1:00 p.m. - 5:00 p.m.	28 Board of Finance	29	30	31	<p>IMPORTANT NOTICE TO RESIDENTS FROM YOUR PUBLIC WORKS DEPARTMENT</p> <p>The Town of Avon is not responsible for any damaged sprinkler, landscaping, fences, or other such intrusions into the Town's Right of Way.</p> <p>Thank you for your cooperation.</p>	

REPORT OF THE AVON PUBLIC SCHOOLS

AVON BOARD OF EDUCATION

JODY IAN GOELER, *Interim Superintendent of Schools*

Continuous improvement in student achievement across all grade levels, implementation of curriculum changes, and national Blue Ribbon School recognition for Thompson Brook School were among the highlights of the 2009-10 school year. Our faculty continued its efforts toward achieving our district's achievement goal: *All students will demonstrate the higher level thinking required to accomplish challenging tasks in all curriculum areas.* Focusing on skills, such as critical stance, problem solving, and creative expression, each of our five schools began the year developing School Improvement Plans. Using assessment data, parent, teacher, and student survey results, and the results of departmental and grade level meetings, school administrators developed school goals and shared their plans with the superintendent and assistant superintendent. From these plans, the superintendent and assistant superintendent worked with principals to determine budget priorities for the year and design the professional development schedule for the district.

Implementation of Scientific Research Based Intervention (SRBI): In response to state and federal mandates, our district implemented SRBI, a system of regular education, early intervention strategies that support the needs of struggling learners. Utilizing IDEA and ARRA grant funds, our district secured Capital Region Education Council (CREC) consultation to provide support to administrators and teachers as they established data teams, developed common formative assessments, and instituted intervention strategies. Successful implementation of the SRBI initiative is expected to reduce the over-identification of special education students.

Data-driven Decision Making to Increase Student Learning: Throughout the year, teachers met during our half-day professional development days to share results related to student progress. These half-day sessions played a critical role in ensuring teachers had opportunities throughout the year to develop common assessments and analyze student outcomes. Through such analyses and cooperative work, teachers were able to more successfully target instruction and strategies to favorably impact student learning. Further, our special education teachers worked alongside regular education teachers to ensure the application of best practices in delivering instruction in core content areas to our most impacted students.

Integrating Technology into the Classroom: Several key groups performed important work for our district during the school year. To ensure that our students have the opportunity to utilize technology to support their learning, the district Technology Council met regularly with the assistant superintendent and the education technology coordinator to review technology needs and design professional development that supports the integration of technology. The Council's continued implementation of its three-year technology plan, as required by the state, ensures our district continues to receive lower e-rate purchasing for technology. In addition, the district library media specialists met with the assistant superintendent and the education technology coordinator to continue work on K-12 research skills scope and sequence.

Tri-State Consortium: Avon Public Schools, as a member of the Tri-State Consortium (a professional and collegial affiliation of 40 high performing districts in the tri-state region), took

part in a two-year follow-up of its comprehensive program evaluation for K-12 language arts during the 2007-08 school year. One of the major outcomes of its report was the creation of the Curriculum and Professional Development Council. The assistant superintendent continued to lead this group where, in its second year, its goal was to begin developing a comprehensive plan for sustained review and development of curriculum and related professional development. Members of the Council ensured that the district focus on integrating 21st Century Skills and related essential technology, research, and critical thinking skills in all areas of learning as we revise curriculum. The Tri-State visiting group commended our district's work in building teacher leadership skills as a means to ensure continuous improvement.

Grant Funding to Support Learning: The 2009-10 school year marked the second year our district received Title I funding to support basic skills development in our elementary schools. These funds were used to hire tutors to work with students struggling primarily in the areas of

reading and math. This support proved successful in improving student performance, as evidenced in our Connecticut Mastery Test (CMT) scores. This state assessment, given each year in March, shows our students improved their scores in each grade across both areas (reading and math). We expect to use Title I funds for the upcoming school year to provide continued support for reading and math and to direct these funds to support writing as well. It is not a coincidence that for the first time since the CMT's were given, over 90% of all students grades 4-7 met goal in math and continued to show continuous growth, based upon results from CMT (given to all students from grades 3-8) and the Connecticut Academic Performance Test (given to all tenth graders).

Appointment of Interim Superintendent: In March of 2010, our district's superintendent announced he had accepted a superintendent position in another Connecticut district. Thus, the Board of Education appointed the assistant superintendent, Jody Ian Goeler, to serve as the interim superintendent

until the earlier of December 31st or when a new superintendent is hired. During Mr. Goeler's tenure as interim superintendent, the Board of Education passed its 4.4% budget increase, agreed to a teacher concession package to help bridge the funding gap and keep all programs intact, concluded contract negotiations with Avon support personnel, resulting in a three year agreement averaging just over 2.5%, and entered into a co-op relationship with Windsor Public Schools to ensure the continued success of our hockey program. Along with taking action to support initiatives to reduce energy costs, the Board of Education has begun discussing various funding alternatives to ensure students continue to enjoy the educational opportunities of past generations while attempting to lessen the financial burden on taxpayers. The Director of Finance, the Interim Superintendent, and Board of Education member William Stokesbury continue to meet with the Town Manager, the Chairman of the Town Council, and a member of the Board of Finance to review recommendations made in the Administrative Services Report, discuss and analyze areas of common needs, and plan a course of action for aligning Town and Board systems and technological support.

Communication: To provide the Board of Education an additional vehicle to enhance communication, the executive assistant to the superintendent composes and publishes *Board Update*, which highlights Board actions and summarizes key points of each regular Board of Education meeting.



Avon Board of Education: Seated left to right: Stacey Biernat; Peggy Roell (Chairperson); Katharine Zirolli; Barbara Zuras; Standing left to right: Michael Eagen; William Stokesbury; Kenneth Notestine; Jay Spivak; Houston Putnam Lowry.

March 2011						
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April 2011

May 2011						
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Sun	Mon	Tue	Wed	Thu	Fri	Sat
STREET SWEEPING BEGINS APRIL 18, 2011					1	2 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
3	4 ANNUAL BUDGET HEARING SENIOR CENTER 7:00 P.M.	5 Planning & Zoning Commission Inland Wetlands Commission	6 ACEC	7 Town Council	8	9 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
10	11	12 Library Board	13	14 AWPCA	15	16 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m. Annual Fishing Derby
17 PALM SUNDAY	18 STREET SWEEPING BEGINS	19 PASSOVER BEGINS	20	21	22 GOOD FRIDAY TOWN HALL, LANDFILL, LIBRARY & SCHOOLS CLOSED	23 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
		SPRING RECESS — SCHOOLS CLOSED				
24 EASTER	25 Board of Finance (if necessary)	26 Planning & Zoning Commission Board of Education PASSOVER ENDS	27	28 Zoning Board of Appeals	29	30 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.

REPORT OF THE AVON POLICE DEPARTMENT

MARK RINALDO, *Chief of Police*

The Avon Police Department continues to serve the citizens of Avon with dignity, equality, compassion, and remarkable professionalism. The Office of the Chief of Police is responsible for the overall operations of the Police Department and is under the command of Chief Mark Rinaldo. The Avon Police Department holds accreditation from both the State of Connecticut and the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA). We are proud of the fact that we have earned National Accreditation since 1993. The Department is among roughly 500 agencies nationwide to receive this distinction. The Avon Police Department was recognized as a CALEA Flagship Agency, one of three Departments in the State of Connecticut to receive this prestigious honor of excellence. In order to maintain this status, the Department is required to meet 459 internationally recognized professional standards of excellence.

The Avon Police Department's authorized work force is 35 sworn officers. Department personnel comprise a diverse work force with 29% classified as minorities. There are five women: two in executive management; one is trained in truck inspections; and two are assigned to Patrol. There are three major divisions: Patrol, Operations, and Administration.

The Patrol Division, currently commanded by Lieutenant Christina Barrow, is the "backbone" of the Department. Avon Police officers are the First Responders for medical calls, and all officers are Medical Response Technicians. Each patrol car is equipped with the proper medical supplies, including Automatic External Defibrillators. In the previous fiscal year, police officers responded to 1,308 medical calls throughout town. On average, police officers arrive at medical calls within three minutes, and an ambulance arrives in less than eight minutes. This year, we anticipate ambulance response times to improve by the addition of a third paramedic ambulance during the day, Monday through Friday.

During FY 2009/2010, police officers responded to 22,094 calls for police service, compared to FY 2008/2009 with 27,399 calls for service. Patrol officers are very active in our schools, routinely teaching personal safety to K-4 students at Roaring Brook and Pine Grove Schools, and in nursery schools, and implementing the DARE program to sixth grade students. In partnership with the Avon/Canton Rotary Club, the Police Department participates in the Amber Alert Program, a nation-wide alert system to locate missing children. Selected patrol officers are assigned as community liaisons in our associations of Pond Place, Secret Lake, Farmington Woods, and Whispering Pines. The Honor Guard Officers volunteer and march in the Memorial Day Parade, participate in opening national sporting events and direct funeral details. Regional initiatives and programs are a priority of the Town and the Police Department. Avon partners with Bloomfield, Canton, Farmington, Granby, Simsbury, Suffield, Windsor, and Windsor Locks in forming the North Central Municipal Emergency Services Team (aka SWAT), the Accident Reconstruction Team, the Hostage Negotiation Team, Scuba Team, Narcotics Team, Traffic Enforcement Team, and the Regional Gator Rescue all-terrain vehicle.

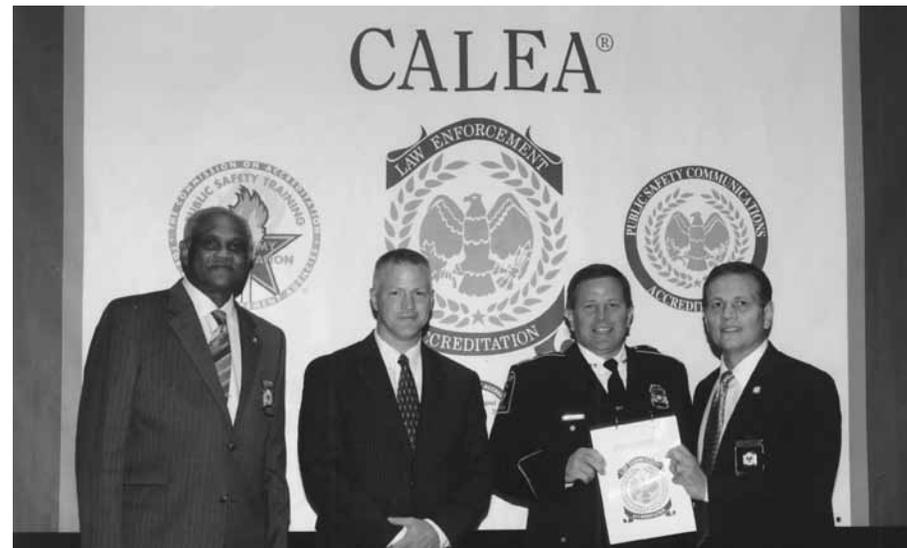
Traffic and truck enforcement remain a priority on Avon Mountain and other areas of town. Officer Susan Kassey and Liam O'Brien are certified by the State of Connecticut Department of Motor Vehicles as Commercial Vehicle Safety Alliance (CVSA) Inspectors. From July 1, 2009 to June 30, 2010, officers stopped a total of 2,937 vehicles on Avon Mountain for various violations. There were 540 non-injury accidents and 83 accidents with injuries during the same time period. There is a significant decline in activity on the mountain due to the reconstruction project.

The Detective Bureau is headed by Lieutenant Christina Barrow. The main function is to support the Patrol Division by providing special expertise in criminal investigations. The following chart represents some of the activities the department performs:

DEPARTMENTAL ACTIVITIES			
	FY 07/08	FY 08/09	FY 09/10
Administrative Detail	656	895	518
Arrest	311	281	246
Assault	11	9	4
Assist Other Agency	330	305	291
Background Investigation	32	19	53
Burglary	38	34	29
Community Relations	137	144	117
Computer Forensics	3	4	1
Court Detail	104	136	148
Disorderly Conduct	197	133	151
Fingerprints	274	242	169
Larceny	221	223	222
Pistol Permits	39	72	64
Robbery	0	1	2
Sex Offenses	6	5	7

The Operations Division is led by Lieutenant Kelly Walsh. It encompasses Records, Training, Communications Bureau, and Animal Control. The Communications Bureau operates 24 hours a day, seven days a week, and provides continuous routine and emergency telephone answering and call dispatching to both the Police and Fire Departments. Telecommunicators handle approximately 80,000 to 100,000 calls during the fiscal year. The Training Bureau is responsible for the coordination of police officer certification through the State of Connecticut, Police Officer Standards and Training Council (P.O.S.T.).

The Administrative Division is led by Captain Robert Whitty and is responsible for the Department's Accreditation Program, inspections, and budget analysis. This division also assists the chief in budget preparation, grant writing, and equipment purchases.



Pictured second from left is Captain Robert Whitty and third from left Chief Mark Rinaldo accepting the Commission on Accreditation for Law Enforcement Agencies (CALEA) at the National Conference.

April 2011						
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May 2011

June 2011						
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Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2 ANNUAL TOWN MEETING SENIOR CENTER 7:00 P.M.	3 Inland Wetlands Commission	4 ACEC	5 Town Council	6 Friends of the Library Annual Book Sale Senior Center 6:00 p.m.– 9:00 p.m.	7 Friends of the Library Annual Book Sale - Sr. Center 9:00 a.m. - 4:00 p.m. Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
8 Friends of the Library Annual Book Sale Senior Center 12:00 p.m.– 3:00 p.m. MOTHER'S DAY	9	10	11 1st Budget Referendum Senior Center	12 Natural Resources Commission AWPCA	13	14 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
15	16	17 Library Board Planning & Zoning Commission Board of Education	18	19	20	21 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
22	23 Board of Finance (if necessary)	24	25	26 Zoning Board of Appeals	27	28 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
29	30 MEMORIAL DAY TOWN HALL, LANDFILL, LIBRARY & SCHOOLS CLOSED	31				

REPORT OF THE DEPARTMENT OF PUBLIC WORKS

BRUCE C. WILLIAMS, *Director of Public Works*

ALEXANDER M. TRUJILLO, *Deputy Director of Public Works*

ROBERT J. MARTIN, *Superintendent of Solid Waste*

PAUL HOEKMAN, *Acting Public Works Foreman (Buildings & Grounds)*

PAUL WELSH, *Acting Public Works Foreman (Highway)*

MICHAEL MORAN, *Public Works Foreman (Machinery & Equipment)*

The goal and mission of the Public Works Department is to keep our roads clean, trimmed and smooth riding; to keep the Town's vehicles safe and well maintained; to keep our parks, grounds and ball fields mowed, landscaped and playable; and to keep our Landfill/Transfer Station open and providing service to the public. Our motto is quality service and our goal is improved performance.

BUILDINGS AND GROUNDS

The Division has many responsibilities, including routine maintenance and technical repairs of all Town-owned buildings. In addition, the division performs renovation and new construction projects through out town. Buildings and Grounds supports all departments, and in FY 2009/2010 responded to an average of 44 service calls each month. The Division also provides all of the technical expertise and routine maintenance of the lawns, public spaces, and athletic fields. This includes turf management, mowing and trimming, shrubbery, and gardening of certain areas in town. The athletic fields are routinely prepared, lined, and renovated to accommodate the sports needs and activities of the town.

The Division strives to improve the quality and appearance of all Town-owned facilities. Every member of the Division contributes to this goal. Ideas and plans for possible projects are prioritized and completed as funding and time allow.

AVON LANDFILL

The Town of Avon has one of the highest recycling rates in the region. We continually strive to recycle more and more of our waste stream.

Permit Sale History				
	FY 06/07	FY 07/08	FY 08/09	FY 09/10
Resident (includes one day & replacement permits)	1211	1134	1002	922
Senior	561	531	570	722
Recycling	57	58	279	300
TOTAL	1829	1723	1851	1944

The station processes an average of 1,100 tons of household waste annually. This waste is then shipped to the Connecticut Resource Recovery Facility in Hartford. We also have a Salvation Army Clothing bin and a very popular exchange shed for disposing and pick up of usable items. Also available at the Transfer Station is a paint drop off facility that is open between April 1 and October 1 and accepts water based paints and stains only. A user fee is in effect to cover the cost of transportation and processing of most materials other than household waste and recyclables.

HIGHWAY DIVISION

Avon Public Works Highway Division is responsible for the maintenance and repair of approximately 108 lane miles of road. Snow plowing, storm drain maintenance, street sweeping

and heavy construction are primary functions of the division. In addition, they are responsible for care and control of trees on town owned property.

Snow Storm History		
	# of Storms	Average Cost Per Storm
FY 07/08	20	\$ 14,782
FY 08/09	22	\$ 15,794
FY 09/10	17	\$ 13,123

The Highway Maintainers today come from a multi-skilled and sometimes diverse background. They are generally knowledgeable in many phases of construction, including masonry, asphalt, heavy and light equipment, and must maintain a Commercial Drivers License and receive further training via Connecticut's Transportation Institute. Other special licenses and training include a State Roadways Chemical Applicators License and the Landfill and Transfer Station operator license.

MACHINERY & EQUIPMENT DIVISION

The Division of Machinery & Equipment's responsibilities include procurement, maintenance, and liquidation of the Town's vehicles and equipment. Primary functions include the maintenance and repair of emergency service vehicles for Police and Fire, emergency generators, and snow removal equipment. In addition, the Division is responsible for vehicles and equipment belonging to Buildings and Grounds, Parks, the Landfill, the Board of Education, and the Engineering Department.

The objective of the Division of Machinery & Equipment is to have a well maintained and prepared fleet of equipment and vehicles to service the Town's needs at all times. The Division works cooperatively with all of the Town's Departments to meet these needs.

Goals of the Division are to be progressive in the introduction of equipment and machinery to improve cost efficiencies, safety, and longevity of the Town's machinery, equipment, and work force.

Special Dates to Note:

Christmas Tree Pick-Up ♦ January 3 – January 31, 2011

Street Sweeping ♦ Begins April 18, 2011

Catch Basin Cleaning ♦ Begins July 5, 2011



Avon Day 2009

May 2011						
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June 2011

July 2011						
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Sun	Mon	Tue	Wed	Thu	Fri	Sat
REMINDER TO ALL DOG OWNERS: JUNE IS THE MONTH TO RENEW YOUR DOG LICENSES Animal Control Officers' Phone: (860) 409-4205 Beverly LaPlume, Animal Control Officer Richard LaPlume & Ramona Mansfield, Assistant Animal Control Officers			<i>1</i> 2nd Budget Referendum (if necessary) ACEC	<i>2</i> Town Council	<i>3</i>	<i>4</i> Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
<i>5</i>	<i>6</i>	<i>7</i> Planning & Zoning Commission Inland Wetlands Commission	<i>8</i>	<i>9</i> AWPCA	<i>10</i>	<i>11</i> Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m. Sycamore Hills Pool Opens
<i>12</i>	<i>13</i>	<i>14</i> Last Day of School (180th Day) FLAG DAY	<i>15</i>	<i>16</i>	<i>17</i>	<i>18</i> Library Saturday Summer Hours Begin 10:00 a.m. - 1:00 p.m.
<i>19</i> FATHER'S DAY	<i>20</i> Swim Lessons & Playground Programs Begin TOWN HALL SUMMER HOURS BEGIN	<i>21</i> Library Board Board of Education	<i>22</i> 3rd Budget Referendum (if necessary)	<i>23</i> Zoning Board of Appeals	<i>24</i>	<i>25</i> Library Saturday Summer Hours 10:00 a.m. - 1:00 p.m.
<i>26</i>	<i>27</i> Board of Finance	<i>28</i> Planning & Zoning Commission	<i>29</i>	<i>30</i>	TOWN HALL SUMMER HOURS June 20th - August 26th Monday - Thursday 8:00 a.m. - 4:45 p.m. Friday 8:00 a.m. - 12:30 p.m.	

REPORT OF THE AVON FREE PUBLIC LIBRARY

VIRGINIA VOCELLI, *Library Director*

The year started with approval from the Avon Town Council to move forward with the library's plan to expand and renovate the existing facility. The successful passage of the October 2009 referendum put us further along the timeline. The Library Building Committee and staff continued their work with the architect and by mid-summer the details were in place to initiate the project in FY 2010/2011. We're excited!

It's been a busy year. Patrons flock to the Library, as always, but they are changing the way they read. Reading programs for adults and children drew residents, who checked out armloads of books, but there is a lot of interest in new formats for books. Many travelers check out books on CD or Playaways, and the library's downloadable books service is popular, showing a 39% increase in circulation. DVDs, books on CD, and children's graphic novels also saw an increase in activity.

Responding to demand, the Avon Library increased the number of programs offered for adults by 44% - 3,203 attended over 88 programs. A new, classic movie matinee series shown at the Library and sponsored by the Friends and the Senior Center developed a following, as did the classic book discussion and mysteries series, and the Sunday music program. Other topics included the Friends' annual author luncheon, wine and chocolate, Lindberg, author appearances and genealogy. One of the most successful programs of the past year featured a collaborative project with Avon High School, Avon Middle School, and the Senior Center to bring two Lost Boys, and authors of *They Poured Fire on Us from the Sky*, to Avon for two days of presentations. It was funded by grants from the Avon Education Foundation and the Wattis Foundation. This multicultural thread of programming continued with programs on the Festivals and Celebrations of India and Haiti. A photographic presentation with Marc Regis, featuring Haiti before and after the earthquake, was part of a collaboration with the Farmington and West Hartford Libraries after reading *Mountains Beyond Mountains*.

Adult Services. Reference staff answered 43,000 queries and helped students and patrons with the use of technology. With a down economy and tighter budgets, patrons continue to use library computers for job searching and resume writing, along with JobNow, a new online database. The Library hosted career seminars on LinkedIn and JobNow with the Farmington Valley Re-employment group, and ran programs on social networking, Social Security, employment law and financial planning. A Real Estate seminar addressed the depressed housing market and the new home tax credit. The free VITA Tax Assistance Program helped 211 people with their tax returns.

The Library website had 169,259 visitors, who viewed a total of 289,689 pages and downloaded a total of 163,166 files. A subscription to Consumer Reports Online made reviews of cars, appliances, and other goods available to patrons. Twenty book clubs use the Library's Interlibrary Loan service as well as the Library's Facebook account as a forum to comment on books. The Library hosts four blogs on science fiction, cooking, movies, and children's topics.

The Library is taking steps to make Avon's heritage more accessible, with the completed entry of cemetery records for three major Avon cemeteries in the *Find-A-Grave* website. We are participating in a state Internet site, *Treasures of Connecticut Libraries*, by adding digitized images from the Marian Hunter History Room.

Children's Services encountered many changes over this past year including new storytime programs, personnel, and technology. The Library held over 391 programs for children of all ages with an attendance of nearly 6,500. Our storytimes incorporated visits from a variety of book characters. Book clubs were also quite popular. Other special events included a summer reading club carnival and a book discussion program that included seeing the movie based on the book. These special programs and reading clubs were funded by the Farmington Bank Foundation. Technology increased this past year with the purchase of three, Early Literacy

computer Stations for preschool aged students and four, iMac computers for the middle school aged student and older. This was made possible with a grant from the Hartford Foundation for Public Giving.

Change in the leadership in the Children's Room was precipitated by the retirement of long time Children's Librarian, Karen McNulty. Karen was responsible for developing the dynamic children's services offered today. She mentored her replacement, Amber Lansing, the new Children's Librarian.

Partnering with the Avon schools, the Senior Center, the Chamber of Commerce, and the Avon Historical Society helped reinforce the Library's role as an important community asset and resource.

Our volunteers are an important part of the Library's operation. The countless hours they contribute represent an immeasurable value in service to the Avon community. Our volunteers assist with phone calls, mailings, tax returns, programs, gardens and many other activities, including staffing the History Room and more. This year's volunteer reception included a guest list of over 200 people. The **Friends of the Avon Library** provided volunteer and financial support in sponsoring many programs for adults and children, the newsletter, museum passes, and the annual book sale in May, which yielded over \$21,000, an all-time record. Congratulations, Friends, and thank you, Avon residents, for your support.

LIBRARY STATISTICS			
Library Use	FY 07/08	FY 08/09	FY 09/10
Resident Card Holders	9,014	9,132	9,111
% of Population	50%	51%	52%
Library Visits (door count)*	221,229	205,597	201,836
Visits per capita	12.76	11.86	11.44
Circulation			
Adult Collection	179,855	170,282	168,016
Children's Collection	111,321	107,240	110,175
Young Adult Collection	14,667	14,738	13,816
Total*	306,427	294,443	292,349
Circulation per capita	17.67	16.98	16.57
Library Programs	392	444	480
Attendance	10,151	11,001	9,700
Public Meeting Room Reservations	476	458	N/A
Reference Questions	48,324	41,573	42,901
Internet Usage	24,418	20,120	18,491
Database Searches	94,955	70,185	71,450
Website Visits**	145,273	150,980	169,259
Library Collection			
Print Collection	80,085	82,067	83,177
Non-print Collection	10,233	10,409	9,640
Added to the Collection			
Print Collection	8,943	6,555	5,844
Non-print Collection	1,116	1,372	1,651
Magazine Subscriptions	268	267	271

*Reduction in Sunday hours affects activity indicators.

**Vendor Database statistics availability inconsistent.

June 2011						
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July 2011

August 2011						
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Sun	Mon	Tue	Wed	Thu	Fri	Sat
CATCH BASIN CLEANING BEGINS JULY 5, 2011					1 Tax and Sewer Use Payments Due	2 Library Closed
3	4 INDEPENDENCE DAY TOWN HALL, LANDFILL, LIBRARY & SCHOOLS CLOSED	5 Inland Wetlands Commission	6 ACEC	7 Town Council	8	9 Library Saturday Summer Hours 10:00 a.m. - 1:00 p.m.
10	11	12	13 Library Annual Ice Cream Social 1:00 p.m. - 2:00 p.m.	14 Natural Resources Commission AWPCA	15	16 Library Saturday Summer Hours 10:00 a.m. - 1:00 p.m.
17	18	19 Planning & Zoning Commission Library Board	20	21	22	23 Library Saturday Summer Hours 10:00 a.m. - 1:00 p.m.
24	25 Board of Finance	26	27	28 Zoning Board of Appeals	29 Tax Office Open 8:00 a.m. - 4:00 p.m.	30 Library Saturday Summer Hours 10:00 a.m. - 1:00 p.m.
31						

REPORT OF THE RECREATION AND PARK DEPARTMENT

GLENN M. MARSTON, *Director*

The Recreation and Park Department, in close cooperation with the Avon Public School System, other Town agencies, and various civic and social organizations, has the responsibility of providing active and passive recreational opportunities for Avon residents. Through long and short term planning, which includes program, facility, and budget considerations, the department seeks to arrange quality activities of common interest in park, school, and private facilities. In addition to serving as the Town's liaison to the Avon Day Committee, the department is linked to national, regional, and state-wide Recreation and Park Associations, each of which provides updated information and techniques to facilitate improved offerings and facilities to the community. The Recreation and Park Department staff presently consists of a full-time Director and Administrative Coordinator, a part-time Secretary, a part-time Senior Center Coordinator, and a part-time Administrative Secretary for the Senior Center; along with a part-time, contractual Program Consultant. The Department supervises approximately 225 independent contractors and seasonal employees who provide the direct recreation service.

In close cooperation with the Public Works Department, the Town's Park and Open Space areas are inspected and reviewed on a regular basis to provide information for short and long term improvements to each of the areas. Activities and opportunities range from walking to active field sports. A map and listing of all areas and the activities available can be obtained upon request from the Recreation Office and is available on the Town's website, www.town.avon.ct.us. Program information and registration forms are also available in the Recreation and Park section of the Town website. The department can also be contacted via email at avonrec@town.avon.ct.us. Residents can receive all Recreation and Park information (flyers, announcements, cancellations, etc.) via email on a regular basis by subscription to the service in the appropriate area on the web page. Registration can now also be done online.

The department's philosophy is to provide quality recreation and park activities to as many residents, at all age levels and variety of interests, as possible. Members of the community are encouraged to contact the Recreation Office with ideas, suggestions for improvement, new programs, and constructive critique. The staff has been and will continue to be receptive to resident communication and welcomes constructive input. Participation and cooperation between the department and the people it serves is valued and greatly appreciated.



Sycamore Hills Pool

Significant Dates for 2011

- April 16 ♦ Annual Fishing Derby
- June 11 ♦ Sycamore Hills Pool Opens
- June 20 ♦ Swim Lessons and Playground Programs begin
(Tentative - dependent upon last day of school)
- September 5 ♦ Sycamore Hills Pool Closes
- October 29 ♦ Halloween Parade
- December 3 ♦ Holiday Breakfast

RECREATION STATISTICS			
Summer Playground	Summer 2008	Summer 2009	Summer 2010
K5	489	525	407
Extended Care (included in above)	127	144	84
Pre-School (a.m.)	68	92	78
Little Tykes (p.m.)	55	42	0
Pool Activities			
Household Memberships	374	403	415
Individual Memberships	17	11	13
Senior Memberships	46	45	50
Daily Attendance	13,254	10,593	14,759
Swim Lessons	351	346	324
Swim Team	115	101	102
Recreation Activities	FY 07/08	FY 08/09	FY 09/10
Youth Basketball (Grades 2-8)	502	528	524
Biddy Basketball (Grades K & 1)	126	97	120
Winter Swim Team	74	72	59
Ski Sundown	201	151	187
Halloween Parade	267	240	0
Fishing Derby	104	94	93
Administrative			
Charge Card Revenues	175,125	190,293	201,223
General Fund Revenue	102,380	106,927	103,234



Farmington Valley Greenway

July 2011						
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August 2011

September 2011						
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Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1 Tax and Sewer Use Payment Deadline	2	3 ACEC	4 Town Council	5	6 Library Saturday Summer Hours 10:00 a.m. - 1:00 p.m.
7	8	9	10	11 AWPCA	12	13 Library Saturday Summer Hours 10:00 a.m. - 1:00 p.m.
14	15	16	17	18	19	20 Library Saturday Summer Hours 10:00 a.m. - 1:00 p.m.
21	22 Board of Finance	23 Board of Education	24	25	26 TOWN HALL SUMMER HOURS END	27 Library Saturday Summer Hours 10:00 a.m. - 1:00 p.m.
28	29	30 FIRST DAY OF SCHOOL	31	SANITARY LANDFILL - 281 Huckleberry Hill Road (860) 673-3677 The Landfill/Transfer Station is CLOSED on all legal holidays as well as Good Friday and the Friday following Thanksgiving. Regular Hours of Operations: Tuesday and Friday.....7:30 a.m. - 2:30 p.m. Monday, Wednesday and Thursday..... CLOSED		

REPORT OF THE TOWN CLERK

ANN L. DEARSTYNE, *Town Clerk*

The Town Clerk's office is responsible for the recording of Avon's records, which include land records, registration of trade names, vital statistics, veterans discharges, recording and certification of Notaries Public, as well as the issuance of various permits, such as burial, cremation, liquor, resident landfill disposal, Dial-A-Ride tickets, and the issuance of licenses for marriage, civil union, sporting, and dogs. The Town Clerk is responsible for the issuance of absentee ballots for elections, primaries and referenda, and assists with voter registration.

This year the volume of documents recorded increased as well as the number of pages recorded. The conveyance receipts increased from the previous year, due to an increase in the number of home sales. The office collected \$770,541.75 in Conveyance Tax that was forwarded to the State. Public Act (PA) 10-1 extended the current municipal conveyance tax to June 30, 2011.

This office assisted in the election process with the preparation of poll ballots and the issuance of absentee ballots. A Municipal Election took place on November 2, 2009, followed by an Adjourned Election on November 24, 2010 in order to break a tie vote. A referendum for the expansion of the Avon Public Library was held on October 22, 2009. The Annual Town Meeting, held on May 3rd for the FY 2010/2011 budget, was adjourned to a referendum on May 12, 2009. A combined total of 838 absentee ballots were issued during this fiscal year.

The following represents a summary of the activities of this office for the past two years:

TOWN CLERK'S SUMMARY OF ACTIVITIES			
ACTIVITIES	FY 07/08	FY 08/09	FY 09/10
Revenues Collected	\$ 818,506.40	\$ 623,448.68	\$ 729,337.68
State Conveyances	\$1,055,515.82	\$ 705,274.76	\$ 770,541.75
TOTAL	\$1,874,022.22	\$1,328,723.44	\$1,499,879.43
Pages of Land Records	20,758	18,767	19,830
Documents Recorded	4,448	4,233	4,445
Maps Recorded	65	33	19
Veterans Discharges	23	35	21
Births Recorded	126	129	105
Marriages Recorded	128	119	122
Civil Unions Recorded	2	1	0
Deaths Recorded	192	185	155
Burial Permits	128	118	128
Dog Licenses Sold	1,640	1,776	1,825
Dial-a-Ride Tickets Sold	2,612	1,875	1,892
Sporting Licenses Sold	979	275	244
Pages of Minutes Transcribed & Recorded	1,124	1,624	1,330

The Town of Avon joined the Connecticut Town Clerk's Portal in June 2010 for online access to town land records. This allows for the search of land records, 24/7, at the following website: landrecords.town.avon.ct.us.

In 1999, the Connecticut State Library Historic Preservation Account, through PA 00-146, allowed for collection of a \$3.00 fee for each document recorded, with \$2.00 of the fee forwarded to the State Library and \$1.00 per document retained by the Town to be used for historic document preservation. Approximately \$4,445 was retained this year for our continued document preservation efforts. Through the Historic Preservation Grant Program, the Town applied for funding and received a \$5,000 grant in July 2009, which was used to index Town minutes from 1974 through 2008.

The Community Investment Act, PA 229, provides funding for municipal capital improvements, open space matching grants, farm viability grants, farmland preservation activities, and new and existing affordable housing programs. Continuing with the Community Investment Act, Town Clerk's office collects a \$40.00 fee for each document recorded in the land records. Of that, the Town Clerk's office retains \$1.00, the Town retains \$3.00, and the remaining \$36.00 per document is remitted to the State Treasurer's Office. This generated for the Town \$13,335 to be used in accordance with PA 229 and \$160,020.00 for the State.

We would like to make our residents aware that this office is a source of a great deal of information, most of which is public. By State law, the only restriction is birth records. We are always available to assist people in locating records maintained by this office.

REPORT OF THE REGISTRAR OF VOTERS

GENEVIEVE A. CLARK & LAURA HUNT, *Registrars*

At the beginning of FY 2009/2010, there were 11,943 electors in the Town of Avon, the breakdown of which is as follows: Republican – 3,857; Democratic – 3,432; and Unaffiliated – 4,654. On October 22, 2009, a Referendum was held for the addition and renovation of the Avon Free Public Library. The yes votes were 1,418 and the no votes were 1,170; 22% of eligible voters voted.

The Municipal Election was held on November 3, 2009 in three separate polling places: District 1 - Avon High School; District 2 - Avon Town Hall; and District 3 - Roaring Brook School. A total of 4,422 electors voted - 37% of the eligible voters. At the end of the evening, 3 votes separated William Hooper and David Pena for a seat on the Town Council. A recount was held on November 9th and resulted in a tie. On November 24th, an Adjourned Town Election was held in all three districts giving David Pena the win. A total of 3,103 residents, or 26% of eligible electors, voted.

On May 10, 2010 the Town Budget Referendum was held at the Avon Senior Center. A total of 5,604 voted, resulting in the largest percentage turn out ever for a referendum, at 48%. The vote on this referendum was 3,243 yes and 2,361 no. The Registrars held a voting session at Avon High School and a total of 75 students registered.

The Registrars conducted the Annual Voter Canvass from January 1, 2010 to May 31, 2010, using the information provided by the National Change of Address Files. Conferences were held in the spring and fall where the Registrars attend classes for certification and to view all the new laws.

At the end of FY 2009/2010 (June 30, 2010), there were a total of 11,852 eligible voters: Republican – 3806; Democratic – 3,357; and Unaffiliated – 4,689.

Laura Hunt assumed the role of the Republican Registrar of Voter on January 5, 2010.

REPORT OF THE COMMITTEE ON AGING

ALICE HERRMANN, *Chairperson*

The Committee on Aging is charged with evaluating the conditions and needs of the elderly, and with making recommendations to the Avon Town Council regarding programs and resources to support areas of need. The Committee reviews the programs and activities provided at the Senior Center. The Committee was highly supportive of the new programs and services being offered, and was especially pleased with the ongoing outreach efforts, which have resulted in a marked increase in Center activity involving new participants. In addition, the Committee reviewed current programs and services, such as the Senior Meal Program and the Dial-A-Ride Program. The Committee unanimously supported the continuation of the Town's local tax relief program designed to assist local elderly homeowners.

August 2011						
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September 2011

October 2011						
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Sun	Mon	Tue	Wed	Thu	Fri	Sat
AVON PUBLIC SCHOOLS PHONE NUMBERS High School Jason Beaudin (860) 404-4740 Middle School Marco Famiglietti (860) 404-4770 Thompson Brook Ann Watson (860) 404-4870 Roaring Brook Dr. Crisanne Colgan (860) 404-4810 Pine Grove Gail Dahling-Hench (860) 404-4790				1 Town Council	2	3 Library Closed
4	5 LABOR DAY Sycamore Hills Pool Closes <div style="border: 1px solid black; padding: 2px; width: fit-content; margin: 5px auto;"> TOWN HALL, LANDFILL, LIBRARY & SCHOOLS CLOSED </div>	6 Planning & Zoning Commission Inland Wetlands Commission	7 ACEC	8 Natural Resources Commission AWPCA	9	10 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
11	12	13	14	15	16	17 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
18	19	20 Library Board Board of Education	21	22 Zoning Board of Appeals	23	24 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
25	26 Board of Finance	27 Planning & Zoning Commission	28	29 ROSH HASHANA	30	

REPORT OF THE AVON VOLUNTEER FIRE DEPARTMENT

MELISSA GUGLIOTTI, *President* / JAMES DIPACE, *Chief*

Incorporated in 1943, the Avon Volunteer Fire Department proudly protects more than 18,400 people living in the 22.6 square mile area that makes up the Town of Avon. The Department's mission is to provide fire suppression and prevention, life safety and rescue support, as well as other emergency community support to the citizens of the Town of Avon. In addition, the Department provides mutual aid support to those surrounding communities that, in time of need, may request such assistance.

Staffed entirely by volunteers, the Avon Volunteer Fire Department prides itself on the selflessness and dedication of its 159 members – 60 Firefighters, 13 Fire Police, 34 Veteran Members, 18 Explorers, and 34 Lifetime Members, all of whom play a vital role in the safety of Avon. The Department operates six companies and 15 pieces of apparatus, including a brush truck, ladder truck, tanker, rescue vehicle, boat, and pumpers. Four stations are located throughout Town – Company 1 on Darling Drive, Company 2 on Secret Lake Road, Company 3 on West Avon Road, and Company 4 on Huckleberry Hill Road.

The Avon Volunteer Fire Department responds to well over 500 calls each year – everything from fires to hazardous materials incidents to motor vehicle accidents and other emergencies. Beyond responding to calls, receiving training, and attending meetings, AVFD volunteers are out in the community giving back in other ways. Members of the Department are actively involved with various education, fire prevention, and charitable programs throughout the community.

Education - Fire Safety programs are part of the curriculum at Pine Grove and Roaring Brook elementary schools and are also presented at fairs, sporting contests, daycare centers, and nursery schools throughout Town. As part of Avon Day festivities each year, AVFD provides fire safety information for all ages.



The poster contest, a program of the Avon Fire Marshall's office in conjunction with the Avon Volunteer Fire Department, was held from October 1-November 30, 2009. Fourth grade students at Pine Grove and Roaring Brook schools were eligible to enter poster designs illustrating the theme, "Fire Prevention By Everyone Every Day." Pictured is winner Chloe Miller from Roaring Brook School.

Annual Food Drive - On September 12, the AVFD sponsored its second annual food drive to benefit the Avon Food Pantry. Volunteers from the AVFD collected non-perishable food items at Stop & Shop on the Avon/Simsbury line and then delivered the items to the Avon Food Pantry. The AVFD collected 3,182 pounds of food and raised \$1,542 for the Avon Food Pantry, a 22% increase over 2008's 2,500 pounds of food

collected and a 155% increase in cash and gift card contributions.

Halloween Party - In cooperation with the Avon Recreation and Park Department, the AVFD presented "A Halloween Parade" for pre-school through fifth grade children (and their parents) at Pine Grove Elementary School. Children came dressed in their favorite costumes, and the event featured the entertainment of Illusionist Dan Bowen as well as prizes, games, refreshments, and goody bags. Pictured are: AVFD firefighter Steve Johnson showing Haley Lauer (dressed as Cinderella)



how to operate a fire hose while Caroline Hart (dressed as Pocahontas) and Erika Nguyen (dressed as a cheerleader) await their turns.

Blood Drive - According to the American Red Cross, every minute of every day someone needs blood. That blood can only come from volunteer donors and it is the mission of the American Red Cross to maintain a safe blood supply. Recognizing this, the AVFD held a "Battle of the Badges" blood drive. The friendly competition to see whether the Fire Department or Police Department could bring in more aid for the American Red Cross drew nearly 80 donors.

Citizen's Fire Academy - For those who've ever wondered what an Avon Volunteer Firefighter does, the AVFD holds an annual Citizens Fire Academy. Students learn how to put on firefighter's gear, use a fire hose, and rescue a victim during a mock automobile accident.

The AVFD is funded primarily through the Town of Avon's operating budget. In addition, the Department conducts an annual raffle. In 2009, raffle proceeds were used to purchase a Duty Officer vehicle. Raffle proceeds also help provide volunteer recognition events for the membership as well as enable the purchase of equipment, such as Firefighter Personal Protection Equipment (PPE), or "gear", that is not fully funded by the municipal budget. It costs nearly \$3,000 to outfit a firefighter in a bunker coat, pants, helmet, boots, and hood. When repairs can be made to existing gear, the AVFD makes them. However, the National Fire Protection Association (NFPA) has set a standard that no gear be over 10 years old, so purchasing new equipment is mandatory.

Over the past 67 years, almost 700 Avon residents have donated their time with the Avon Volunteer Fire Department, and the Department is constantly looking for dedicated volunteers to help with fire fighting, rescue, and administration. To learn more, please call (860) 677-2644 or stop by the Company 1 firehouse located at 25 Darling Drive any Monday evening after 7:00.



BOARD OF ASSESSMENT APPEALS

RICHARD S. CONNELL, *Chairman*

As required by State law, the Board of Assessment Appeals held nine meetings during the month of March to hear appeals concerning the Grand List of October 1, 2009. Any property owner who felt the assessment of their property was inaccurate could appeal to the Board. The Board of Assessment Appeals meets during March. A total of eight appeals were heard (8 Real Estate, 0 Personal Property, and 0 Motor Vehicle). The result of these appeals was:

Real Estate	3 Granted	5 Denied
Personal Property	0 Granted	0 Denied
Motor Vehicles	0 Granted	0 Denied

Final Grand List after the Board of Assessment Appeals was decreased by \$457,540.

<u>Gross</u>	<u>Exemptions</u>	<u>Net</u>
2,640,077,270	21,923,610	2,618,153,660

Board of Assessment Appeals Members

Stephen Hunt
 Laura Mensi
 Richard S. Connel, Chairman
 James McCarthy
 Timothy Owens

September 2011

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October 2011

November 2011

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Sun	Mon	Tue	Wed	Thu	Fri	Sat
<p>School Closings: Stations that announce school closing or delays are: WTIC, Channel 3, 8, 30 & 61 Announcement Line: (860) 404-4729</p>						<p>1 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.</p>
2	3	4 Inland Wetlands Commission	5 ACEC	6 Town Council	7	8 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m. YOM KIPPUR
9	10 COLUMBUS DAY TOWN HALL, LANDFILL, LIBRARY & SCHOOLS CLOSED	11	12	13 AWPCA	14	15 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m. Voter Registration Session Avon Town Hall 10:00 a.m. - 2:00 p.m.
16	17	18 Library Board & Annual Meeting Planning & Zoning Commission Board of Education	19	20	21	22 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
23	24 Board of Finance	25	26	27 Zoning Board of Appeals	28	29 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m. Recreation & Parks Halloween Parade
30	31 HALLOWEEN					

FARMINGTON VALLEY VISITING NURSE ASSOCIATION, INC.

INCY S. MUIR, *Executive Director*

Consistent with our 100-year history, the Farmington Valley VNA continues to maintain its commitment to provide Home Care, Hospice, and Illness Prevention services to the residents of Avon and other Farmington Valley communities. Services are provided to any individual, regardless of ability to pay, insurance limitations or other hardships. This mission has remained intact and unwavering for over a century, and our organization continues to serve as the community's foundation of compassion. The Farmington Valley VNA is the only non-profit, independent visiting nurse association in the Farmington Valley, despite rising competition from larger, for profit home health providers who are entering this region. This important distinction assures Avon residents that community needs remain a true priority and that funding is utilized locally for delivery of essential services and programs.

So many people have been positively touched in some way by our organization. Preschool vision and hearing testing, blood pressure screenings, flu immunizations, in-home health services following an illness or injury, educational programs at locations throughout the community, and the special support needed when caring for a terminally ill loved one in the home, these are just a few examples of the way the Farmington Valley VNA has served local residents of all ages.

Services available to Avon residents include:

- ★ Skilled Nursing
- ★ Physical Therapy
- ★ Occupational Therapy
- ★ Speech Therapy
- ★ Medical Social Services
- ★ Home Health Aide Services
- ★ Private Duty Aide Services
- ★ Intravenous Therapy
- ★ Nutritional Counseling
- ★ Companion and Homemaker Services
- ★ Telemonitoring

A variety of specialized services are also provided including complex wound care management and digital photography for more accurate and timely treatment, prothrombin time testing, pulse oximetry, cardiac nursing, early rehabilitation programs after total joint replacements, diabetes education and management, and contemporary remote telemonitoring of patients' cardiac and respiratory status.

Our outstanding in-home Hospice Program has also continued to support many individuals and families who are dealing with a life limiting illness. Highly trained and compassionate staff have made a positive difference in the quality of many patients' lives and in the lives of their loved ones through this special program. Many of our own friends and neighbors have been helped. Hospice services are provided in the patient's place of residence, including their home, skilled nursing facility, or assisted living community. Hospice as a care concept is consistently growing due to greater acceptance of Hospice care intervention with non-cancer diagnoses such as Alzheimer's Disease, and end stage cardiac and respiratory conditions. The Farmington Valley VNA's Hospice Program has also expanded as a result of Connecticut's recent enactment of the Hospice Medicaid Benefit.

The Farmington Valley VNA is unique in that it operates a distinct and separate Community Programs Department with a focus on illness prevention, health promotion and education. Due to lack of funding and the need to reduce expenses, most home health care providers have eliminated virtually all illness prevention services. Over 1,800 Avon residents attended one or more community wellness programs last year, which reflects an increase of 38% from last year.

This year, the Farmington Valley, like the rest of the Nation, felt the impact of the H1N1 Pandemic and the initial shortage of the seasonal influenza vaccine. The Agency collaborated closely with the Farmington Valley Health District in distribution and administration of the H1N1 vaccine. Twenty-three H1N1 clinics were held throughout the Farmington Valley from October 2009 through March 2010. The Agency helped to administer over 4,700 doses of

vaccine to children six months and older and to the adult and senior populations. The Avon Volunteer Fire Department hosted three H1N1 clinics, which resulted in the vaccination of 1,047 Avon residents. The unforeseen delay and shortage of the seasonal flu vaccine this year resulted in a marked and unfortunate reduction in the administration of these vaccinations to residents 65 years of age and older, and to individuals with chronic illnesses. We anticipate no shortage of vaccine in the Fall 2010, and have already received an early shipment to meet the community's needs.

As a local, free standing, non-profit organization, continued financial support from community residents, area businesses and service organizations is critical for our future survival. Reimbursement from State and most private insurance companies will remain flat in the upcoming year, and despite normal increases in basic operating costs, we anticipate a decrease in Medicare reimbursement due to the Patient Protection and Affordable Care Act. The Farmington Valley VNA is very pleased to be an integral and vital part of Avon's community.

For additional information about the Farmington Valley VNA and its programs, please call (860) 651-3539 or visit www.farmingtonvalleyvna.org.

REPORT OF THE AVON DAY COMMITTEE

LEN DEL GALLO, SR., *Chairperson*

Avon Day was held on September 26, 2009 at the Thompson Brook School athletic fields. The event began at 11:00 a.m. and ended at approximately 6:00 p.m. The Avon Day Committee began planning for this event in October, 2008 and held meetings in January, March, May, July, August, and September of 2009.

The weather for Avon Day 2009 was exceptional, which led to a very successful event. Avon Day raised over \$10,000 for local charities, including \$4,265 for the Town of Avon's Special Needs Fund. The funds carried over for next year's event amounted to \$8,552. There were 76 Corporate and Non-Profit booths and 16 "Taste of Avon" booths.

The Avon Chapter of UNICO NATIONAL, Inc. continues to sponsor Avon Day and, with the Avon Day Committee, presented many activities for the day, including: inflatables, family clowns, face painting, Boy Scout bridge building, Ski Sundown activities, computer games, Avon fire trucks on display and a fire demonstration. Radio Station 95.6 was reporting on premises and Avon UNICO presented its "Citizen of the Year Award" to Bill Goralski. The day also included a karate demonstration, a group groove demonstration, the Avon High School Robotics Team, and "IGNITION", a six piece band from our Middle School. The day concluded with a very active pie eating contest.

The Avon Day Committee wishes to thank our Town Council Members, along with our former Town Manager, Phil Schenck, Jr., for allowing us to have this special day. Also, the following Departments deserve special thanks: Public Works, Recreation and Parks, Schools and the Board of Education, and the Police. Without their cooperation and participation, Avon Day cannot happen. A special thanks to Laurie Carlson in Public Works and Sharon VanDeusen in Recreation and Parks for their hard work planning throughout the year. There are also numerous Contributors/Sponsors we wish to thank as well.

With the approval of the Town Council, the 2010 Avon Day Committee is already planning to make next year's Avon Day a special day to remember for our residents.

October 2011						
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November 2011

December 2011						
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Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1 Planning & Zoning Commission Inland Wetlands Commission Voter Registration Session Avon Town Hall 9:00 a.m. - 8:00 p.m.	2 ACEC Recreation & Parks Ski Registration	3 Town Council Recreation & Parks Ski Registration	4	5 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
6 DAYLIGHT SAVING TIME ENDS	7	8 Election Day Polls Open 6:00 a.m. - 8:00 p.m. (Schools Closed)	9	10 Natural Resources Commission AWPCA	11 VETERANS DAY TOWN HALL, LANDFILL, LIBRARY & SCHOOLS CLOSED	12 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
13	14	15 Library Board Board of Education	16	17 Zoning Board of Appeals	18	19 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
20	21	22 Planning & Zoning Commission	23	24 THANKSGIVING DAY TOWN HALL, LANDFILL, LIBRARY & SCHOOLS CLOSED	25 TOWN HALL, LANDFILL, LIBRARY & SCHOOLS CLOSED	26 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
27	28 Board of Finance	29	30			

REPORT OF THE FARMINGTON VALLEY HEALTH DISTRICT

RICHARD MATHENY, *Director*

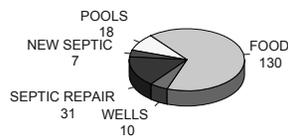
The major event this year for our small, health district staff (seven fulltime and two part-time employees) was the H1N1 Influenza Pandemic and effort to control the spread of the virus by vaccination. The vaccine was supplied by four manufacturers, purchased by the federal government, and shipped from one vendor to pre-registered physicians and local health departments. For several months, there was not sufficient vaccine available to vaccinate the identified priority groups, so most clinics had to prioritize. We set up two, separate phone lines to both answer questions from the public and make appointments for vaccinations at our clinics.

We hired the Farmington Valley Visiting Nurse Association to staff the vaccination clinics with nurses and their regular volunteers. For many of the clinics, we hired additional individual nurses to assist in the vaccinations. Our district employees not only answered the hot lines and scheduled vaccination appointments, but also staffed all of the clinics, providing the needed administrative support to the nurses. We also made changes to our website, www.fvhd.org, to provide information about both the pandemic and the vaccination clinics. From the first clinic on October 7, 2009 through April 1, 2010, **6,000 people were vaccinated at the 23 clinics held throughout the district.**

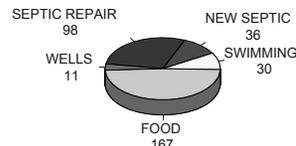
We continued to plan for emergency public health responses with our regional partners in both the Hartford area (region 3) and Litchfield County (region 5). Planning regionally allows us all to better utilize our resources in times of an emergency, whether natural or manmade. Particular emphasis is being placed on having the ability to distribute countermeasures from the Strategic National Stockpile to the public in a timely manner. Additionally, the district has refined its own emergency response plan in coordination with the emergency response plans of the district towns. The district has its own two-way radio system with a repeater on Avon Mountain and all field staff have cell phones. We have pre-packed portable “go kits” that will allow our staff to function outside of our office in an emergency and we have all the necessary materials to set up and operate two, mass vaccination clinics for 48 hours.

Finally, in our effort to become more efficient and be better able to share information with the public, we have been part of a regional effort to develop a “Digital Health Department.” Funded by the Connecticut Office of Policy and Management and managed by the Capitol Region Council of Governments through a contract with the Connecticut Association of Directors of Health, this effort will allow us to transition away from using paper forms and make much of our information readily available to the public via the internet. Our environmental health professionals additionally provided the following services to the residents of Avon:

ENVIRONMENTAL HEALTH ACTIVITIES (FY 09-10)



PERMITS



SITE VISITS/INSPECTIONS

FOOD PERMITS = ANNUAL + TEMPORARY

REPORT OF THE AVON HISTORICAL SOCIETY

TERRI WILSON, *President*
WENDY ZACCHERA, *Secretary*

The mission of the Avon Historical Society is to identify, collect, utilize, publish, display, promote, and preserve the history and heritage of Avon. The Society, founded in 1974, maintains three properties, which are open to the public, free of charge, in the summer months or by appointment:

Pine Grove Schoolhouse – Harris Road: a restored, one-room school-house, built in 1865, when Avon’s 7th school district was established by the State. The school was in use until 1949, and was restored for the U.S. Bicentennial in 1976. Open Sundays, 2:00 – 4:00, June – October.

The Living Museum – 8 West Main St. (Rt. 44): originally Avon’s Schoolhouse No. 3. In 1984, the town moved the building from its original location on the site of the present Library to its current location. Its exhibits represent Avon from 1830, the year the town was incorporated. It features a display of the Farmington Canal (1828-1847). The building is handicapped accessible. Open Sundays, 2:00 – 4:00, June – October.

The Derrin House – 249 West Avon Road: a farmhouse built in c. 1810 that was last used by the caretaker of the First Co. Governor’s Horse Guard. The Society leased it from the state in 1996 and has restored it substantially, although it is still undergoing renovations. Open Sundays, 2:00 – 4:00, June – October.

Many of our most loyal greeters are no longer able to welcome visitors to the Living Museum or Pine Grove Schoolhouse. We need your help! It is easy and only takes a couple of hours on a Sunday afternoon. We’ll match you with an experienced guide and give you a handbook with information about our museums. If you are interested, please call Ben Isaacson (860) 678-1160 or Ruth Woodford (860) 676-0544.

The 37th year will be a fun year for the Society. We are in the process of planning many new events. We will have a series of programs this coming year on historically significant topics. Please watch for upcoming notices on the Society’s website. For details, visit www.Avonhistoricalsociety.org. These events are good networking opportunities to meet our Board and other members of the Society who share the same interests as you. And, we always welcome your ideas on future topics and/or speakers.

We have three newly-elected members to the Board of Directors who join with the others to forge a new direction for the Society. The Avon Historical Society encourages you to join and participate with us in our activities. In addition, you are welcome to attend our Board meetings which are held on the 2nd Wednesday of the month at 7:00 p.m. at the Living Museum.

Avon Historical Society Board of Directors	
Terri Wilson, President	Monte Hopper, Treasurer
Pam Fahey, Vice President	Wendy Zacchera, Secretary
Trustees: Ben Isaacson, Glenn Lawrence, Liz Neff, Rachel Neuhoff, Jim Putnam, Krystyn Hastings-Silver, Len Tolisano, and Peter Wright	

November 2011						
S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

December 2011

January 2012						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1 Town Council	2	3 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m. Recreation & Parks Holiday Breakfast
4	5	6 Inland Wetlands Commission	7 ACEC	8 AWPCA	9	10 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
11	12	13 Planning & Zoning Commission	14	15 Zoning Board of Appeals	16	17 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
18	19 Board of Finance	20 Library Board Board of Education	21 HANNUKKAH BEGINS	22	23	24 Library Closed
25 Library Closed CHRISTMAS DAY	26 TOWN HALL, LANDFILL, LIBRARY & SCHOOLS CLOSED	27	28 HANNUKKAH ENDS	29	30	31 Library Closed NEW YEAR'S EVE

REPORT OF THE DEPARTMENT OF PLANNING AND COMMUNITY DEVELOPMENT

STEVEN KUSHNER, AICP, *DIRECTOR*

The Department of Planning and Community Development is comprised of the divisions of Zoning Enforcement and Environmental Compliance, Building Inspection, and Fire Prevention. These three divisions, combined with planning, are responsible for the review of all new commercial and residential construction projects, which includes providing professional and technical assistance to the Town's four, land use agencies (Planning and Zoning Commission, Inland Wetlands Commission, Zoning Board of Appeals, and Natural Resources Commission); permitting and inspection of all approved projects in accordance with applicable zoning, building, and fire codes; as well as a comprehensive program of inspection aimed at fire prevention.

Cross training of Staff creates efficient, coordinated operation. The Fire Marshal is certified as a building official and the Building Official is certified as both a fire inspector and a zoning enforcement officer. The Director of Planning, Planning Specialist, Planning Aid, and Building Official are all certified zoning enforcement officers. The Department's organization allows the review/permit process, which often begins with an application to one of the Town's four, land use regulatory agencies, to be coordinated with permitting and inspection.

The Department also provides professional and technical assistance to the Planning and Zoning Commission (PZC), as well as applicants, the general public, and design consultants (engineering, architectural, law, landscape architecture, and surveying). During the past year, this was done in association with 47 applications. For a more detailed description, please see the report of the PZC.

A number of special projects were also undertaken during the past year. They include:

- ❖ Low Impact Development (LID) and Avon Center Master Plan - The Department has been working with two planning consultants in association with a \$50,000 grant from the State DEP. The study will present a master plan for a mixed use development consisting of retail, office, and residential development in Avon Center and introduce innovative ways to manage storm water.
- ❖ 20 Security Drive - The PZC reviewed a master plan study prepared by the owner of 20 Security Drive located at the entrance to Avon Park South, which presents alternative developments, including mixed use.
- ❖ Capitol Region Education Council (CREC) - The PZC reviewed a preliminary plan presented by CREC to construct a 435-student magnet school at the intersection of Climax Road and Bickford Drive.
- ❖ Wild and Scenic - The Department worked with the Farmington Valley Watershed Association (FRWA) on a study conducted by the FRWA, and pending congressional legislation, which would designate the Farmington River as a Wild and Scenic river.
- ❖ The Town adopted an amendment to Ordinance #55, which will vest the Planning and Zoning Commission with the ability to hire special consultants on an as-needed basis for larger projects with the cost to be borne by the applicant. This could include expertise in the area of traffic engineering, architecture, or landscape architecture.
- ❖ Approximately 1,000 feet of sidewalks and 12 decorative light fixtures were installed in Avon Center as part of a \$309,000 STEAP Grant received from the State of Connecticut.
- ❖ Staff began the design of an extension of the Farmington Valley Greenway (Rails to Trails), which will add another segment of dedicated bike path through Avon Park South. This project will begin where the trail currently ends at the intersection of Route 44 and Darling Drive, travel along Darling Drive to the intersection with Security Drive and then travel along the west side of Security Drive to the intersection with Arch Road. This project is being funded with a \$45,000 grant from the State of Connecticut. Construction is anticipated to begin in the fall of 2010.

REPORT OF THE PLANNING AND ZONING COMMISSION

DUANE STARR, *Chairman*
HENRY FREY, *Vice-Chairman*

The Planning and Zoning Commission, acting under authority granted by the Connecticut General Statutes, regulates the development of land in Avon. The Planning and Zoning Commission consists of seven members and three alternates appointed by the Town Council. The Commission's actions are guided by the Plan of Conservation and Development, Zoning Regulations, and Subdivision Regulations. The Director of Planning provides professional and technical assistance to the Commission and serves as the Zoning Enforcement Officer.

Commercial site plan approvals included a 20,400-square-foot office building at 27 Nod Road; renovations to the building at 395 West Main Street for a new business called The Meat House; a 2,800-square-foot addition to St. Ann's Church; and renovations to Avon Marketplace valued at approximately \$500,000.

Subdivision/resubdivision approvals resulted in 27 new building lots. The Fairway Ridge Subdivision, located off of Frandel Drive, has 20 lots in total. There are three lots on Huckleberry Hill Road; two lots on West Avon Road; and two lots on Lovely Street. Each approved subdivision/resubdivision must contribute, per State law, a portion of the total property value to the Town as dedicated open space. As an alternative, an applicant may make a payment to the Town in lieu of this land dedication. These funds are deposited into a special account to be used solely for future open space acquisition. During the past year, \$132,000 was collected from approved projects. Applications for special exceptions included requests for rear lots, a fitness studio, a math and reading center, Class I restaurants, a martial arts school, and commercial signs.

PLANNING AND ZONING COMMISSION STATISTICS					
	FY 05/06	FY 06/07	FY 07/08	FY 08/09	FY 09/10
Meetings Held	18	15	17	17	18
Applications:					
Subdivisions	18	3	7	4	4
Site Development Approvals	21	19	12	20	12
Special Exceptions	27	24	19	28	12
Special Exceptions - Signs	15	8	4	11	13
Staff Approvals	13	7	8	2	4
Zone Change	1	1	1	1	0
Regulation Changes	12	5	5	6	2
Miscellaneous Info:					
Site Plan Square Footage	112,674	39,600	5,700	7,000	23,200
Fees in Lieu of Open Space	\$71,250	\$31,500	\$25,000	\$46,000	\$132,000
Acres of Open Space Acquired	0	3	3	0	1
Subdivision Lots Approved	18	19	68	4	27
Total Residential Units Approved	*	*	*	107	27
Pages of Meeting Minutes	289	220	189	248	225

December 2011						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

January 2012

February 2012						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29			

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1 Taxes Due Library Closed NEW YEAR'S DAY	2 TOWN HALL, LANDFILL, LIBRARY & SCHOOLS CLOSED	3 Planning & Zoning Commission Inland Wetlands Commission	4 ACEC	5 Town Council	6	7 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
8	9	10	11	12 Natural Resources Commission AWPCA	13	14 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
15	16 MARTIN LUTHER KING DAY TOWN HALL, LANDFILL LIBRARY & SCHOOLS CLOSED	17 Library Board Board of Education	18	19	20	21 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
22	23 Board of Finance	24	25	26 Zoning Board of Appeals	27	28 Library Regular Saturday Hours 10:00 a.m. - 5:00 p.m.
29	30	31				

REPORT OF THE DIVISION OF BUILDING INSPECTION

JAMES SANSONE, COB, Building Official, Fire Inspector, Deputy Zoning Officer

The Division of Building Inspection is charged with the responsibility of ensuring compliance with the Connecticut State Building Code and related CT General Statutes. The purpose of this Code is to protect the public's health, safety, and welfare in all buildings and structures where they live, work, and play. This is accomplished by assisting residents, building contractors, and the design community with code interpretation and guidance throughout the permitting, plan review, and construction process.

Avon, along with the rest of the nation, is still experiencing a slowdown in the number of new home permits. New single family home building permits have typically been a major source of revenue for the Division.

This past fiscal year, the number of new home permits remained low, at 14. The number of both commercial permits and other types of residential permits has remained steady, with the number of plan reviews and inspections remaining high. A few of the commercial projects permitted this year include the 103-unit, Peachtree Village Senior Apartment Complex, located at 60 Darling Drive. The Avon Marketplace retail mall received extensive renovations with the addition of a new ULTA store and Eastern Mountain Sports, which relocated from Simsbury to Avon. The average value of a single family residence permitted was \$451,101. This figure represents building construction costs and does not include the cost of a building lot (average \$300,000). The average building permit fee for those 14 new single family houses was \$7,110 and the average house size was 4,172 square feet. When reviewing the chart below for more detailed reporting, please be aware that included in the number of building permits are all permit types, including construction, electrical, plumbing, mechanical, demolition, and fire protection.



Peach Tree Village



New Residential Construction

The lagging economy and resulting loss of permit revenue has made it necessary to reduce the number of inspectors. In FY 2008/2009, the department eliminated one Assistant Building Official position thru attrition and, in 2009/2010, we have further reduced staff by eliminating a part-time secretary position and reducing the remaining Assistant Building Official to part-time status.

This year the Building Department participated in Building

Safety Week sponsored by the International Code Council. This promoted awareness of Building Code importance where we all live, work, and play. An Open House was held one evening during the week and several handouts were available for both adults and children throughout the week. All told, it was a very successful event. The Department continues to

implement the recommendations of the last ISO review, completed in 2008. We are also in the process of developing mutual aid agreements with neighboring communities. These agreements would be utilized in the event of a natural or man-made disaster where a single building department may become overwhelmed.

BUILDING DEPARTMENT STATISTICS					
Fiscal Year	FY 05/06	FY 06/07	FY 07/08	FY 08/09	FY 09/10
Family Dwellings	88	25	19	12	14
Commercial Buildings	3	2	7	2	6
Permits Issued	1,935	1,659	1,790	1,479	1,533
Inspections Conducted	3,268	2,526	2,546	1,961	1,919
Permit Fees Collected	\$742,216	\$457,510	\$474,169	\$318,594	\$536,270
Building Permits Issued	\$63,657,408	\$30,592,573	\$33,200,171	\$24,975,170	\$33,059,891

REPORT OF THE DIVISION OF FIRE PREVENTION

JAMES DIPACE, Fire Marshal & Assistant Building Official

The Division of Fire Prevention provides fire code safety inspections (for new and existing buildings), plan reviews, fire investigation, and public fire prevention programs.

Division Staff has other responsibilities as well. James DiPace is also the Director of Emergency Management and an Assistant Building Official. He serves on the Town's Safety, Facility, IT, and Avon Day Committees. In a volunteer capacity, Mr. DiPace was the Chief of the 130 member Volunteer Fire Department. The primary responsibilities of Fire Inspector Thomas Post include performing annual inspections of all public buildings and assisting our volunteers with the maintenance of Public Fire Education Programs.

Goals for the Division include maintaining a computerized fire incident and code inspection system linked to the Avon Volunteer Fire Department and working with our community as we strive to enhance our fire safety programs.

TOWN OF AVON FIRE PREVENTION – ACTIVITY REPORT - FY 09/10			
8	Apartment Buildings	18	Misc
21	Assembly Halls/Restaurants	6	Municipal Buildings
5	Blasting Permits Issued	7	Nursery Schools/Day Care Centers
6	Blasting Sites – Inspected	5	Garages & Gas Stations
3	Bulk Oil Storage & Tanks	3	Churches
14	Business	1	Clubs
2	Open Burning Permit	2	Fire Watches @ Public Events
37	Complaints Received & Checked	84	Plan Review - Bldg & Site (In House)
30	Professional Development (Educ)	71	Plan Review Mtgs. - Bldg & Site (On Site)
2	Convalescent homes	77	Reinspections
1	Factory Inspections	4	Rehab Centers/Group Homes
18	Fire Investigations	21	School Buildings - Public & Private
169	Incident responses	9	Stores/Retail Shops
73	Construction inspection	23	Public Education
2	Hotels		

REPORT OF THE INFORMATION TECHNOLOGY PROGRAM

MARGARET COLLIGAN, *Chairperson*

This program was established in the FY 2000/2001 Operating Budget. The Information Technology Committee reports to the Town Manager and currently consists of the Finance Director, CAD/GIS Manager, Assistant to the Town Manager, Library Director, Assistant Library Director, Police Chief, Director of Public Works, and the Fire Chief. This Committee recommends information technology policy, interacts with users, and directs consultants to design, implement and maintain the Town's information technology operations with a continued emphasis on providing "24/7" government information via the Town's website at www.town.avon.ct.us using a user-friendly, "citizen-centric" webpage layout. The Town's website features budgets, annual audits, Bids/RFP's, job opportunities, agendas, minutes, ordinances, Recreation program on-line registration, payment of taxes on-line, and a "tax impact calculator," which assists residents in determining their property taxes. The Committee will continue to manage all forms of remote access to the Town's computer systems, including Internet and Geographic Information Systems.

PERFORMANCE MEASURES	FY 06/07	FY 07/08	FY 08/09	FY 09/10
# of workstations and servers supported	68	74	79	88
# of Help Desk Calls Processed (Monthly Average) and % addressed in one shift turnaround *	52/100%	54/100%	51/99%	111/96%
Replacement and new computer purchases (30% of inventory is used/refurbished)	10	10	25	5
Server Availability (Business Continuity Indicator)	96%	98%	99%	99%
# of Threats Detected and Prevented (Monthly Average)	N/A	11	9	9
Training Classes Held (not including outside classes)	4	2	0	0

* Not all requests are captured through the automated on-line request as administrator does not submit electronic requests for work performed on a proactive basis.

TOWN OF AVON WEBSITE STATISTICS	FY 05/06	FY 06/07	FY 07/08	FY 08/09	FY 09/10
Total Hits	3,735,679	4,010,824	1,805,591	2,293,978	2,391,809
Visitor Sessions	228,942	463,115	429,484	335,497	375,022
Unique Visitors*	98,588	72,326	145,943	165,153	124,827
Avg. Session Length (secs.)	4.52	4.19	4.80	9.74	8.89
No. of Pages Viewed	663,208	1,562,732	1,802,922	2,291,387	2,390,590
Down-loaded Adobe Files	48,531	89,478	104,520	128,926	134,503
Number of Subscribers	FY 05/06	FY 06/07	FY 07/08	FY 08/09	FY 09/10
Agendas	211	260	357	510	659
B. Board	--	471	596	779	943
Employment	145	186	248	364	456
Rec. B. Board	408	521	672	863	1,002
Library Notices	240	370	766	928	1,053
TOTALS	1,004	1,808	2,639	3,444	4,113

* A "unique" visitor is counted once/month without regard to number of days he/she visits the website.

REPORT OF THE FINANCE DEPARTMENT

MARGARET COLLIGAN, *Director of Finance*

The Department of Finance includes Finance Administration, Accounting, Assessing, and Revenue Collection. The Director of Finance provides general oversight and approval for their activities, coordinates the preparation of the Comprehensive Annual Financial Report (CAFR), assembling data provided by the three divisions, other Town Departments, the Board of Education, and the Town's independent auditors. This office coordinates with the Town Manager's office in the preparation of the annual budget, offering detailed budgetary information throughout the annual budget process at the Town's website, with which taxpayers can inform themselves about the Town's revenues and expenditures. The Director also coordinates the bond rating and sale processes, which involve the efforts of many, including both elected and appointed officials, and the support of the Town's bond advisors and counsel. The Town's bonds are currently rated Aaa by Moody's Investors Service and AAA by Standard & Poor's.

PROGRAM HIGHLIGHTS				
Finance Administration	<ul style="list-style-type: none"> ▶ Issued General Obligation Bonds of \$28,035,000 on 10/15/09 to replace the following: <ol style="list-style-type: none"> 1) Note issue of \$25,797,000 from 10/23/08 to temporarily finance improvements to Avon High School (1,300 student capacity facility) and Buildings 5 and 6 at the Avon Town Hall Campus. 2) Note issue of \$2,515,000 from 6/26/09 to temporarily finance the replacement of the Avon Middle School roof and related improvements. ▶ Initiated implementation of the financial operations recommendations of the 7/6/09 Town Council approved Administrative Services Study. 			
Accounting	<ul style="list-style-type: none"> ▶ Increased EFT (Electronic Fund Transfer) payments to vendors by 6.3% (21.1% ratio to check payment) & maintained 96% of payroll payments by EFT. ▶ Completed one recommendation and is a key driver in the startup of two other financial operations recommendations from the Administrative Services Study. ▶ Implemented "Positive Pay" services on Town disbursement accounts and working with the Board of Education accounts to do the same. 			
Assessing	<ul style="list-style-type: none"> ▶ Continue to provide easy access to real estate property information to the public and offer the ability to view personal tax estimates by entering assessment data into the Tax Calculator Form on the Town's web site. Continue to offer access to real estate property information via a desktop kiosk in the Assessor's Office, or at http://www.avonassessor.com. ▶ Continued to manage the local Tax Relief Program, which recently increased income limits to above the State Program and resulted in an increased number of eligible residents. 			
Revenue Collection	<ul style="list-style-type: none"> ▶ Converted more manual processes to electronic means for importing and exporting data. ▶ Continued on-line collection of tax payments by credit card or e-check for tax bills; continued outsourcing printing/and mailing of tax and sewer bills. ▶ Purchased and installed bar code readers to scan paid bill forms. 			
PERFORMANCE MEASURES	FY 06/07	FY 07/08	FY 08/09	FY 09/10
# of years "GFOA Certificate of Achievement for Excellence in Finance Reporting" received (anticipated for 09/10)	25	26	27	28
# of years "Distinguished Budget Presentation Award Program" received	25	26	27	28
% of Current Tax Levy Collected	99.81	99.93	99.81	99.82

ANNUAL REPORT OF THE DIVISION OF ACCOUNTING

CHARLES LUCAS, *Town Accountant*

The Division of Accounting is responsible for maintaining and controlling the financial records of the Town and for processing all payments for Town expenditures. The Division maintains the general ledger and prepares reports, schedules, and balance sheets for the Annual Independent Audit, for the award winning Comprehensive Annual Financial Report (CAFR), and for state and federal audits. The Town's last audited CAFR is available for review on the Town's web page, www.town.avon.ct.us.

ACTIVITY INDICATORS	FY 05/06	FY 06/07	FY 07/08	FY 08/09	FY 09/10
Payroll Checks Issued	698	451	164	175	177
Payroll Direct Deposits	3,896	4,293	4,509	4479	4508
Regular Payrolls	26	26	26	26	26
Exception Payrolls	3	0	2	1	2
Employees, W-2s Issued	366	378	386	325	315
Health Insured Retirees in System	48	52	56	62	66
Leave Requests Processed	5801	5951	6140	6149	5338
Retirements Processed	6	7	9	14	9
Vendor Accounts Active	2925	3404	3679	4015	4349
Expenditure Transactions	21359	23403	22169	22979	23893
Manual Checks Issued	270	287	208	183	215
Total Vendor Checks Issued	4598	4754	3944	3546	3606
Encumbrance Accounts	122	60	16	13	19
Revenue Transactions Processed	4909	4808	4729	4638	4530
Avg. Pooled Investment (millions)	33.8M	37.2M	31.7M	25.5M	27.4M

During the year, the Division actively pursued management initiatives to increase use of Electronic Fund Transfer (EFT) payments and reduce check issuance for payroll and vendor payments.

Performance Measurement	FY 05/06	FY 06/07	FY 07/08	FY 08/09	FY 09/10
% Payroll payments made by check	15%	10%	4%	4%	4%
% Payroll payments by EFT	85%	90%	96%	96%	96%
Vendor payments by EFT	313	308	563	716	761
Ratio to check payments	6.8%	6.5%	14.3%	20.2%	21.1%

REPORT OF THE COLLECTOR OF REVENUE

DEBORAH FIORETTI, *Collector of Revenue*

The revenue division is responsible for the overall administration of the Town's revenue collections. Governed by Federal law, State statutes and Town ordinances, the following represents the total collected in each classification:

COLLECTOR OF REVENUE SUMMARY OF ACTIVITIES			
	FY 07/08	FY 08/09	FY 09/10
% of current tax levy collected	99.93%	99.81%	99.82%
% of prior years' tax levy collected	93.31%	68.97%	82.07%
Current Tax Collection	\$57,344,352	\$60,204,460	\$60,392,725
Prior Years' Tax Collection	\$ 126,689	\$ 31,884	\$ 103,618
Sewer Use	\$ 1,387,154	\$ 1,514,747	\$ 1,481,108
Sewer Connections	\$ 90,058	\$ 35,500	\$ 35,000
Sewer Assessments	\$ 13,947	\$ 6,000	\$ 71,357
Water Main Assessments	\$ 20,695	\$ 15,819	\$ 13,403
Town Department Revenues	\$ 2,139,620	\$ 1,833,367	\$ 2,177,654
Tax Interest	\$ 124,776	\$ 133,113	\$ 148,772
Sewer Interest	\$ 6,276	\$ 10,242	\$ 10,388

This is the second year that the tax office has outsourced the printing and mailing of tax bills and sewer use bills. This year, a bar code was implemented, providing for a more accurate and efficient processing of the tax payments. Payments can also be made online by credit card or e-check.

The office files real estate liens and monitors bankruptcy claims, processes Certificates of Correction and Refunds, updates the Grand List as a result of property transfers from data received from the Assessor's office, and responds to requests from attorneys, lending institutions, and title searches for tax information.

The office responds to taxpayers' inquiries regarding their account status, issues monthly updates on delinquent accounts, and furnishes Income Tax information.

In addition to preparing, mailing, and collecting taxes, the office makes daily bank deposits to ensure maximum investment income and is also responsible for the preparation, filing and monitoring of Alias Tax Warrants with a State Marshal, when delinquent notices fail to result in payment. The statutory reports on the Town's levy, owners' benefits, and disability and veterans exemptions are filed in conjunction with the Town Assessor. Quarterly reports of the Town's collections are filed with the US Bureau of the Census.

Program Activity	FY 07/08	FY 08/09	FY 08/09
Certificates of Correction	1,350	1,200	1,240
Property Transfers	596	475	523
Refunds	232	217	228
Tax Bills Processed	27,243	27,215	27,090
Sewer Use Bills Processed	3,622	3,633	3,650
# Warrants Collected	326	275	224

REPORT OF THE INLAND WETLANDS COMMISSION

CLIFF THIER, *Chairman*

MICHAEL BEAUCHAMP, *Vice-Chairman*

JOHN E. McCAHILL, *Planning and Community Development Specialist*

The Inland Wetlands Commission, pursuant to General Statutes, regulates certain activities within areas in Avon designated as inland wetlands and watercourses. During FY 2009/2010, the Commission held nine regular meetings and one special meeting, at which eight applications were reviewed. Conservation restrictions were required as a condition of approval on two applications, resulting in the permanent protection of 11.87 acres of wetlands and regulated areas. The Commission also concurred with two Staff Approvals authorized by the appointed Wetlands Agent. The applications reviewed by the Commission included:

- ❖ **Fairway Ridge, LLC** – Activities associated with road construction, installation of utilities, water quality basins, and house construction (proposed 20-lot subdivision).
- ❖ **Sunlight Construction, Inc.** – Activities associated with recreational use and drainage improvements (proposed 2-lot subdivision).
- ❖ **Deercliff Land Preservation Trust** – Activities associated with area selective hydro-raking of Ely Pond.
- ❖ **Connecticut On-Line Computer Center, Inc.** – Activities associated with parking lot expansion.

FISCAL YEAR	05/06	06/07	07/08	08/09	09/10
Meetings	11	9	10	9	10
Applications reviewed	18	24	20	11	10
Public Hearings	6	6	5	0	0
Applications approved	14	18	16	10	9
Pages of meeting minutes	125	78	91	68	77
Acres protected through conservation restrictions	23	5	4.74	16	11.87

REPORT OF THE NATURAL RESOURCES COMMISSION

STEVEN SAMUL, *Chairperson*

JOHN E. McCAHILL, *Planning and Community Development Specialist*

The Natural Resources Commission researches and makes recommendations on matters affecting the preservation and protection of Avon's natural resources. The Commission is composed of seven members appointed by the Town Council. During FY 2009/2010, the Commission conducted five meetings.

The Commission reviewed several projects, including: the Lower Farmington River and Salmon Brook Wild and Scenic Study, watershed enhancement activities sponsored by Farmington River Watershed Association; three Town of Avon grant applications for the Avon Park South Rails to Trails Connector; the Avon Town Center Streetscape Improvement Project; and the Village Center Low Impact Development Regulations and Guidelines. The Commission discussed and/or participated in activities associated with the following: Fisher Meadow Trail; Grassland Bird Species at Fisher Meadow; MDC Household Hazardous Waste Collections; Lower Farmington River Watershed Management Plan Study; Unplugged Learning Project; Invasive Plant Removal; new opportunities for Recycling at the Avon Landfill; Natural Resource Inventory and Management Plan; and Rails to Trails.

The Commission, in conjunction with Town Staff, has also undertaken a project to enhance the parks, recreation and trail information available on the Town website. Additionally, representatives were chosen to serve on the Trail Stewardship Council for New England National Scenic Trails.

REPORT OF THE ZONING BOARD OF APPEALS

JOHN E. DREW, *Chairman*

The main function of the Zoning Board of Appeals, pursuant to General Statutes, is to hear requests for variances from requirements of the Zoning Regulations. Additionally, the Board hears appeals relating to decisions of the Zoning Enforcement Officer and reviews applications for automobile dealers' and repairers' licenses as agent for the Connecticut Motor Vehicle Department.

The Zoning Board of Appeals consists of five elected regular members and three appointed alternate members. During FY 2009/2010, the Commission held ten meetings, at which 18 applications were reviewed. There was a special meeting on February 9th to hear the Town Attorney discuss case law.

In reaching its decisions, the Board evaluates requests for variances based on a determination of hardship and ensures that buildings and land uses remain in harmony with the general purpose and intent of the Zoning Regulations. Variances included requests to reduce front, side and rear yard setbacks, and the expansion of non-conforming buildings for construction of garages, sheds, decks, detached buildings, and additions. The Department of Planning and Community Development provides staff assistance to the Board.

SUMMARY OF ZONING BOARD OF APPEALS ACTIVITIES					
	FY 05/06	FY 06/07	FY 07/08	FY 08/09	FY 09/10
Meetings	9	7	8	10	10
Applications	27	14	17	18	18
Granted	22	10	16	16	18
Denied	2	2	0	0	0
Withdrawn	3	2	1	2	0
Pages of meeting minutes	85	38	25	33	30

REPORT OF THE DIVISION OF ZONING ENFORCEMENT AND ENVIRONMENTAL COMPLIANCE

JOHN E. McCAHILL, *Planning and Community Development Specialist*

The Division of Zoning Enforcement and Environmental Compliance performs administrative duties and provides professional and technical assistance to assure that all activities on residential, commercial, and other properties throughout the Town comply with the Town's land use regulations, as well as applicable State statutes and regulations. The Division routinely performs permit reviews, plan reviews, and site inspections; conducts investigations for compliance related matters; and cites violations to gain compliance with local regulations. The Division provides staffing to the Inland Wetlands Commission, the Natural Resources Commission, and the Zoning Board of Appeals. It also provides technical assistance to various departments and agencies regarding environmental compliance issues and regulatory programs. Additionally, the Division provided administrative and technical assistance for a number of revisions to the Zoning Regulations, and updates to the Aquifer Protection mapping.

During the FY 2009/2010, routine compliance inspections were conducted on 18 active sites. Other activities included:

FISCAL YEAR	FY 05/06	FY 06/07	FY 07/08	FY 08/09	FY 09/10
Certification of Zoning Compliance	472	367	428	421	385
Temporary Sign Permits	91	121	117	123	129
Enforcement Activities:					
Sign Violations	184	202	177	195	185
Zoning Violation	19	14	11	13	17

REPORT OF THE ASSESSOR'S OFFICE

HARRY DerASADOURIAN, *Assessor*

The Assessor's Office is responsible for the preparation of the Town's annual Grand List, which this year exceeded \$2.6 billion. The Grand List is a complete listing of all properties in town, listing ownership and assessed value as of October 1st each year. This information is then used by the Board of Finance to help determine the mill rate and to prepare the July tax bills. The overall net increase in this year's Grand List was .492% or \$12,836,150. Listed below are the three categories that make up the Grand List. The amounts reported are prior to any adjustments made by the Board of Assessment Appeals.

Real Estate increased by \$12,322,370 to \$2,392,185,910, or .517%. The average home assessment in Avon is \$347,200.

Personal Property decreased by \$2,904,480 to \$95,082,790, or 3%. Items that make up personal property include business furniture, fixtures, office equipment, computers, leased equipment, industrial and construction equipment, utility poles, pipes, cables and conduits. Personal Property is assessed each year at 70% of its value.

Motor Vehicles increased by \$4,340,700 to \$153,266,110, or 2.9%. Included in this figure are all motor vehicles registered in the State of Connecticut that are garaged in Avon, which as of October 1, 2009 totaled 16,338 vehicles. The average value for a car garaged in Avon is \$15,210. Vehicles are assessed each year at 70% of market value.

In preparation of the Grand List, tax maps are kept current. Extensive fieldwork is completed to update our records for building changes. This office is also responsible for the administration of the veterans, blind, and disabled exemption programs and the State and Town elderly tax relief programs. This year a total of \$153,075 was granted in elderly tax relief.

TOWN OF AVON - TOP TEN TAXPAYERS – 2009 GRAND LIST			
	Name	Nature of Business	Assessed Value
1.	Avonplace Associates, LLC	Condominiums	\$13,934,790
2.	Sixty-Four Avonwood Road Associates	Apartments	\$13,647,330
3.	Two-Fifty Five West Main, LLC	Shopping Center	\$13,179,390
4.	CL&P	Utility	\$12,171,490
5.	Ensign-Bickford Realty Corp.	Mixed Use	\$11,261,660
6.	Avon Marketplace Investors	Shopping Center	\$10,813,240
7.	Riverdale Farms, LLC	Shopping Center	\$9,963,070
8.	Avon Water Co.	Utility	\$9,123,580
9.	Family Wellness Center	Mixed Use	\$8,895,050
10.	Nod Brook, LLC	Shopping Center	\$8,157,080
	TOTAL		\$111,146,680
2009 GRAND LIST			
	Grand List	Exemptions	Net Grand List
	2,640,534,810	21,923,610	2,618,611,200
Percent of Grand List by Class			
		2008	2009
	Real Estate	90.6%	90.6%
	Motor Vehicle	5.7%	5.8%
	Personal Property	3.7%	3.6%
As always, we are ready to explain and review individual assessments with each property owner.			

REPORT OF THE SOCIAL SERVICES DEPARTMENT

ALAN E. ROSENBERG, *Director of Social Services*

The Social Services Department is responsible for administration and direct provision of social and human service activities of the Town. Like Avon itself, our services have grown and changed over the years. Today, our major program areas include services to the single adults, families, youth, seniors, and the disabled. In addition to the services listed below, other programs this past year included:

- ❖ The Avon Police Association provided holiday dinners at the Whispering Pines senior housing complex.
- ❖ The Department received substance abuse prevention funding through a State DMHAS grant. Funds were used to purchase the supplies necessary for Avon Public Schools' participation in Red Ribbon Week, as well as other prevention activities.
- ❖ Through the assistance of an ongoing State grant program, the Department administers a Youth Services Bureau to enhance the provision of local services for youth and their families. Services provided include: programs for substance abuse prevention, parent training, individual and group counseling, and programs that foster positive youth development.

The Department would like to acknowledge the strongly dedicated corps of local volunteers and organizations who help make many of these programs possible.

SOCIAL SERVICES STATISTICS			
Service Provided	FY 07/08	FY 08/09	FY 09/10
Short-term Counseling	472	531	559
Information & Referral (regarding various local, regional, state & federal programs)	681	783	695
Energy Assistance Applications	300	328	352
Avon Emergency Fuel Bank Expenditures	\$9,643	\$12,234	\$9,916
Holiday Gift Basket Program	74	81	75
Avon Dial-A-Ride service	1,972 rides	1,659 rides	1,784 rides
Income Tax Preparation Assistance Program	61	64	65
Avon's Special Needs Fund (aids families in crisis situations who do not qualify for public assistance)	135 occasions \$17,483	106 occasions \$7,690	163 occasions \$28,717
Hartford Dispensary Trust Fund (short-term assistance)	58 occasions \$7,430	51 occasions \$7,564	25 occasions \$7,094
Elderly/Disabled Renters Rebate Tax Relief Program	55	53	66
Salvation Army – Farmington Valley Service Unit (temporary assistance)	45 families \$16,536	45 families \$14,189	85 families \$20,624
Avon Food Bank	\$3,150	--	--
Youth Development Program	6	9	10

**REPORT OF THE SOCIAL SERVICES
SENIOR CENTER DIVISION**

JENNIFER BENNETT, *Program Coordinator*

The Avon Senior Center experienced a busy and exciting year. We had 8,923 seniors sign our Daily Attendance Sheet this past year. The Senior Center celebrated its 20th Anniversary this year in September. It was a great event and all who attended enjoyed the commemoration. The Senior Center won an award from the Connecticut Association of Senior Center Personnel (CASCP) in the category of Recreation, Leisure & Social for the program entitled “Humor Your Stress.” The Senior Center had two social work interns from CCSU for five months in the beginning of this year. We appreciate their efforts and service.

The Avon Senior Center acts as a referral and resource center for seniors and their families seeking information on available services. Seniors and their families like to come to one place to have all their questions answered and their needs met. The Senior Center is that place. It is also a place of recreation and socialization where they can attend classes such as exercise, Watercolor and Tai Chi. The Senior Center helps seniors to be engaged in groups and clubs like Wii Bowling, and gives them purpose and a place to turn to for answers. The Senior Center helps answer questions from seniors and their families regarding housing information, service information, financial questions, such as Medicare counseling. It also provides support to seniors and helps to promote a weekly lunch program. On Tuesdays and Thursdays, approximately 40-50 seniors participate in our CRT (Community Renewal Team) Congregate Meal Program, which has prepared more than 4,300 meals this year for seniors.

The Avon Senior Center continues to collaborate with the community for diverse programs for seniors. This includes work with the Avon Schools, local facilities and businesses, Regional Senior Centers, the Avon Library, and the Friends of the Avon Library. The Senior Center collaborates with area senior centers to provide exciting trips, both day and overnight, that interest seniors. The programs provided enhance the lives of our older adults in the Avon area. The Senior Center has a new foot care provider. Local Podiatrist Dr. Scott Lindsay is now providing foot care to our seniors at the Senior Center once a month. This is a change as of March 2010. The seniors are enjoying Dr. Lindsay and his care. The Senior Center continues to promote health, wellness and prevention by offering programs that are sponsored by our local health care providers, one of whom is the Farmington Valley VNA.

WORKLOAD MEASURES

	FY 05/06	FY 06/07	FY 07/08	FY 08/09	FY 09/10
# of Programs Per Year					
Health Clinics	140	70	100	100	90
Speaker's Programs	70	38	45	54	55
Social Events, Holiday Parties, Dances	30	39	44	70	65
Regional Senior Center Programming	8	4	10	4	6
Senior Citizens of Avon Weekly Meetings	45	40	45	40	43
# of Participants Per Year					
Senior Meals Program	7,640	5,055	5,242	4,312	4,322
Information & Referrals	104	140	175	400	700
Outreach	79	80	95	100	120
Advocacy	33	45	50	60	65
Public Relations	57	65	70	80	90
Intergenerational Programming with Avon Public Schools	52	78	276	353	560
Water Color Class	40	39	45	16	0
Computer Lab Use	62	125	130	140	525
Senior Volunteer Program	24	20	28	30	40

REPORT OF THE TOWN ATTORNEY

DWIGHT A. JOHNSON, *Town Attorney*

The Town Attorney is the principal legal advisor to the Town and its boards, commissions and departments. He also monitors legal services provided to the Town by other attorneys retained by the Town or by its insurance carriers. The Town Attorney is a member of the law firm of Murtha Cullina LLP. In accordance with the Town Charter, the Town Council appoints other attorneys from Murtha Cullina and from other law firms to assist the Town Attorney.

This past year saw the resolution in Avon’s favor of several suits against the Town. Among those were two appeals from decisions of the Planning and Zoning Commission rejecting applications for subdivision approval. In one of the cases, the Connecticut Supreme Court upheld the decision of the Commission despite an adverse ruling by the trial court. In the other, the Commission’s decision was upheld by both the trial court and the Appellate Court and no further appeal was taken. The Planning and Zoning Commission’s successes in these and other appeals over the years demonstrate the expertise and care with which the Commission and Town employees implement the Town’s land use policies in a way that advances the interests of the Town.

Shortly after the end of the fiscal year, the United States District Court for the District of Connecticut provided the Town with an important victory in a suit against the Town alleging a wrongful arrest. In its ruling, the court found that the plaintiff had failed to provide evidence that the arresting officer lacked probable cause to arrest and concluded that the arresting officer’s actions were reasonable and consistent both with federal law and with the Police Department’s policies and procedures. Although the plaintiff remains free to reassert his state-law claims in state court, the federal court’s findings constitute a serious obstacle to such a claim.

The Town also participated in a number of administrative proceedings during the course of the year. These included the continuation of a Connecticut Siting Council proceeding (also noted in last year’s report) involving the location of an AT&T cell tower in the Town. The Town worked with local residents to locate and structure the cell tower in a way that would be least objectionable to the tower’s neighbors. A settlement with AT&T was reached in July of this year.

This firm also represented the Town in two actions before the Freedom of Information Commission that were an outgrowth of a series of burdensome requests for documents with respect to the Police Department. To date, the firm has succeeded in substantially limiting the quantity and character of the materials to be produced and reduced the enormous burden that the requests placed on Town employees.

As part of its continuing efforts to assist the Town in the avoidance of litigation, the firm held two sessions with Town employees devoted to the discussion of the Town’s contracting procedures and policies, including suggested steps to reduce the likelihood of misunderstandings with contractors and to protect the Town in the event of unsatisfactory performance by contractors and developers. These sessions were part of the Town’s ongoing training practices and did not reflect any perceived deficiencies in the Town’s current practices in these areas.

During the second half of the year, the Town began to focus its attention on the scheduled expiration in 2012 of its existing agreement with the Connecticut Resources Recovery Authority for waste disposal and recycling services. As one of 70 municipalities that utilize the CRRRA’s Hartford facility, the Town is in the process of determining whether it wishes to continue its relationship with the CRRRA or to enter into an agreement with an alternative operator. The firm is assisting the Town as it considers its alternatives.

During the past year, the firm has also been working with the Town with respect to the possible relocation of Old Farms Road and the acquisition of an open space corridor running between the Farmington Valley Greenway and Fisher Meadows. Relocation would provide important benefits both to the Town and to the Avon Old Farms School. However, many challenges remain before the project can be undertaken.

REPORT OF THE TOWN ENGINEER

LAWRENCE E. BARIL, P.E., *Town Engineer*

The Engineering Department is comprised of the Sewer and Geographic Information Systems (GIS) Departments. The Engineering Department provides technical advice to other Town Departments, Boards, and Commissions, as well as to the public, and is responsible for preparing designs and specifications for the construction of municipal public works projects. Construction plans for roadways, drainage, and sanitary sewer systems constructed by private developers are reviewed to ensure compliance with Town standards. The Department also provides inspection of these projects during construction and is responsible for processing Excavation, Driveway, and Sewer connection permits and related inspections and sign-off. Activities during the year include the following:

- ❖ The Planning & Zoning Commission approved four subdivisions and numerous site plans, which required analysis by the Department. Eight Inland Wetlands applications also required review and comments.
- ❖ Nineteen permits were issued for the construction of driveways or other work within the Town's right-of-way. Staff performed hundreds of site inspections for permitted work, resident requests, public works projects, and public safety requests. Staff also received and responded to 1,044 Call-Before-You-Dig requests.
- ❖ FEMA requests – In September 2008, FEMA released a new, digital version of its flood zone maps for Hartford County to the public and private sectors. This facilitated lending institutions to compare properties to flood zone designations, resulting in numerous Avon residents being required to obtain flood insurance. The mapping has flaws in several areas, and the Department continues to work with many residents to obtain amendments from FEMA and relief from the insurance requirements.
- ❖ Road Acceptances – This year, approximately 0.35 miles of roads were accepted into the Town's road network.
- ❖ Avon Department of Public Works – This Department provided survey and design for the construction of the salt storage shed, driveway, and parking improvements at the Public Works facility.
- ❖ Pine Grove School – Provided survey and design for the construction of the playground.
- ❖ Deepwood Drive – Completed survey, design, bid, and construction documents for Phase I and survey and design documents for Phase II of the sewer extension project.
- ❖ Darling & Security Drive Bike Trail – Completed survey and design work of the bike trail to get bicycle and pedestrians on to a dedicated, paved path.
- ❖ Thompson/Old Farms Road Project - The Town, in cooperation with the CT DOT and the Federal Highway Administration, reviewed numerous alternatives for improvements to the Thompson Old Farms Roadway system. Six alternatives, ranging from no build to total relocation, were selected for an Environmental Assessment, for which \$300,000 in Federal and State funding was obtained through CROG and the CT DOT.
- ❖ Old Farms Bridge Replacement – In September 2009, the Town learned that State and Federal Construction monies for bridge replacement and road improvement would not be available for possibly four to five years. Design work for this project is 90% complete, so the Town decided to finish the design and obtain necessary local, state, and federal permits for construction. This is estimated to take roughly two years to have a shovel ready project. As with past stimulus funding, it is important to have a project ready for construction to take advantage of possible future funding opportunities.

The Geographic Information System (GIS) Department is responsible for development and maintenance of the Town-wide mapping system. This includes data maintenance and acquisition, special mapping projects for Town events, accident reconstruction assistance, maintenance of Assessor's mapping, specialty and general map development, and support for Town departments, emergency management, and residents. Engineering and GIS staff this year:

- ❖ Maintained existing parcel-based and utility layers.
- ❖ Maintained the Assessing Tax maps, which are available on the Assessor's area of the Town web site - www.town.avon.ct.us.
- ❖ Developed, tested, and prepared for release a municipal GIS web site which provides the ability to view and query Town-wide mapping and database information through a user friendly interface.
- ❖ Scanned a large percentage of the Engineering department maps to digital files and developed a database to catalog and view them through the Town's computer network.
- ❖ Deployed GIS information to the Police and Fire departments to be integrated within the new dispatch system and for use in preplanning and incident command.
- ❖ Completed a customized mapping project in which the history of the Fisher Meadows recreation area is depicted on a series of public kiosks on display at the park.
- ❖ Assumed the role of scanning the maps filed with the Town Clerk and completed the scanning of the remainder of the historic maps filed there.
- ❖ Managed summer interns that located and categorized Town-owned storm drainage systems throughout Town. This information will be invaluable for use as a tool for planning, infrastructure management, regulatory compliance, and emergency response.

REPORT OF THE AVON WATER POLLUTION CONTROL AUTHORITY

MICHAEL FARRELL, *Acting Chairperson*

The Sewer Department is responsible for operations and maintenance of the sanitary collection system, which includes over seventy-six miles of piping and four Town-owned pump stations. This includes the maintenance of inter-town agreements for waste treatment, sewer use billing, special contracts for equipment and support, and routine inspections. This year, the Sewer Department accomplished the following:

- ❖ Permits and acceptance of collection system infrastructure - Nineteen permits were issued for connection to the Town's sewer collection system during the fiscal year and approximately 0.06 miles of mainline sewers were accepted into the Town's collection system network.
 - ❖ Sewer Use Billing – As a response to public inquiry regarding equalization of sewer use fees, several analyses were performed to establish a revised method for the determination of sewer use fees based on consumption rather than as a flat fee. The Avon Water Pollution Control Authority is expected to act on this analysis during the upcoming within the new fiscal year.
 - ❖ Main sewer database – Sewer connection information has been centralized to keep track of information such as connection dates, developer and town paybacks, and lateral locations.
 - ❖ SCADA System – The Town's Secondary Control and Data Acquisition (SCADA) system has been maintained and incrementally improved to add more features to facilitate maintenance, control, and system monitoring.
 - ❖ Potential connections – The Department began working with owners of several large potential connections to the collection system, including two 180+ unit residential complexes.
 - ❖ Lateral Extension Program – The Department completed Phase I and initiated Phase II of the Deepwood Drive project. Began preliminary investigation of potential sewers in the Hayes Road area.
- Sewer Facilities Plan – The Department completed required application information and received a refund from the Clean Water Fund for 55% of the share of the Sewer Facilities Plan Update.

REVENUES - APPROVED FOR FISCAL YEAR 2010/2011

	ACTUAL FY 08/09	BUDGETED FY 09/10	ADOPTED FY 10/11	\$ INC/ (DEC)	% INC/ -DEC		ACTUAL FY 08/09	BUDGETED FY 09/10	ADOPTED FY 10/11	\$ INC/ (DEC)	% INC/ -DEC
TAXES AND ASSESSMENTS:						CHARGES FOR CURRENT SERVICES:					
Gross Levy	\$60,195,040	\$61,001,194	\$63,987,675	\$2,986,481	4.90%	PUBLIC SAFETY					
Uncollectible	(\$635,565)	(\$650,565)	(\$665,565)	(\$15,000)	2.31%	Police Services	\$598,872	\$31,185	\$26,643	(\$4,542)	-14.56%
Net Levy	\$59,559,475	\$60,350,629	\$63,322,110	\$2,971,481	4.92%	Accident Reports & Photos	\$1,355	\$1,700	\$1,700	\$0	0.00%
Supplemental Real Estate	\$82,017	\$130,800	\$60,525	(\$70,275)	-53.73%	Alarm System	\$5,894	\$5,000	\$5,500	\$500	10.00%
Supplemental Motor Vehicle	\$532,563	\$425,000	\$351,150	(\$73,850)	-17.38%	Animal Pound Fee	\$2,033	\$1,800	\$2,000	\$200	11.11%
Prior Levies	\$49,510	\$80,000	\$65,000	(\$15,000)	-18.75%	PUBLIC WORKS					
Interest & Penalties	\$133,113	\$125,000	\$125,000	\$0	0.00%	Sewer Use Charges	\$1,514,747	\$1,493,005	\$1,528,500	\$35,495	2.38%
Sewer Assessments	\$8,000	\$22,500	\$22,500	\$0	0.00%	Sewer Connection Charges	\$21,180	\$38,250	\$20,000	(\$18,250)	-47.71%
West Main Interest	\$3,018	\$0	\$0	\$0	0.00%	Sewer Connection Charges	\$13,000	\$13,000	\$13,000	\$0	0.00%
Lakeview Water Ext. Assessments	\$15,819	\$25,000	\$25,000	\$0	0.00%	Landfill (Residential) Fees	\$171,606	\$200,000	\$172,000	(\$28,000)	-14.00%
Telephone Gross Receipts	\$87,306	\$180,000	\$103,500	(\$76,500)	-42.50%	Landfill - Bulky Waste/Other	\$50,072	\$57,700	\$35,000	(\$22,700)	-39.34%
TOTAL TAXES AND ASSESSMENTS	\$60,470,821	\$61,338,929	\$64,074,785	\$2,735,856	4.46%	HEALTH AND SOCIAL SERVICES:					
LICENSES, FEES & PERMITS						Vital Statistics	\$14,330	\$12,500	\$16,000	\$3,500	28.00%
Police Protection	\$2,085	\$1,200	\$2,000	\$800	66.67%	RECREATION & PARKS:					
Building, Struct. and Equip.	\$313,655	\$450,000	\$350,000	(\$100,000)	-22.22%	Organized Summer Programs	\$38,324	\$26,500	\$30,000	\$3,500	13.21%
Hunting and Fishing	\$166	\$700	\$700	\$0	0.00%	Swim Fees	\$63,707	\$72,000	\$68,000	(\$4,000)	-5.56%
Animal Licenses	\$13,127	\$5,500	\$5,500	\$0	0.00%	Fisher Meadows Land Lease	\$400	\$400	\$400	\$0	0.00%
Street and Curb	\$750	\$3,500	\$1,780	(\$1,720)	-49.14%	Fees: Non-Reimbursable	\$3,946	\$3,750	\$4,000	\$250	6.67%
Recording & Conveyance	\$438,313	\$569,911	\$500,000	(\$69,911)	-12.27%	Fees: Reimbursable	\$258,816	\$303,770	\$291,933	(\$11,837)	-3.90%
Conservation and Development	\$37,162	\$40,000	\$40,000	\$0	0.00%	Maintenance Fees	\$42,918	\$64,543	\$66,313	\$1,770	2.74%
Sale: Maps/Publications/Copies	\$21,721	\$27,000	\$27,000	\$0	0.00%	Senior Rec. Activities	\$7,309	\$18,500	\$10,550	(\$7,950)	-42.97%
LOCAP Recording Fee	\$12,097	\$10,000	\$11,000	\$1,000	10.00%	EDUCATION					
Sewer Permits & Inspection Fees	\$4,710	\$2,500	\$2,500	\$0	0.00%	Cafeteria Sales	\$1,016,858	\$884,792	\$884,792	\$0	0.00%
TOTAL LICENSES, FEES & PERMITS	\$843,786	\$1,110,311	\$940,480	(\$169,831)	-15.30%	Use of School Facilities	\$46,043	\$10,000	\$10,000	\$0	0.00%
INTERGOVERNMENTAL						FINES & FORFEITS					
STATE GRANTS-IN-AID:						Courts	\$700	\$1,600	\$1,000	(\$600)	-37.50%
Education Cost Sharing (ECS)	\$1,243,373	\$1,232,688	\$1,232,688	\$0	0.00%	Public Library	\$17,000	\$32,249	\$23,040	(\$9,209)	-28.56%
Pre-paid Special Educ	\$1,529,326	\$1,365,253	\$1,406,211	\$40,958	3.00%	TOTAL CHARGES FOR CURRENT SVCS.	\$3,889,110	\$3,272,244	\$3,210,371	(\$61,873)	-1.89%
School Transportation	\$20,815	\$34,155	\$20,569	(\$13,586)	-39.78%	OTHER LOCAL REVENUES					
Adult Education	\$0	\$1,419	\$1,543	\$124	8.74%	Investment Interest	\$190,766	\$700,000	\$200,000	(\$500,000)	-71.43%
School Building Construction	\$386,959	\$216,937	\$200,300	(\$16,637)	-7.67%	Sewer Use - Interest & Liens	\$10,218	\$900	\$8,500	\$7,600	844.44%
Public Library	\$1,897	\$1,880	\$1,880	\$0	0.00%	Sewer Assessments Interest & Liens	\$24	\$100	\$100	\$0	0.00%
Pilot: Mfg. Mach/Equip	\$260,170	\$261,000	\$261,000	\$0	0.00%	Refunds & Reimbursements	\$255,564	\$110,848	\$134,375	\$23,527	21.22%
Pilot: Grants in Lieu of Taxes	\$70,468	\$70,236	\$92,113	\$21,877	31.15%	Refunds & Reimbursements: Sprint Tower	\$38,888	\$30,000	\$35,000	\$5,000	16.67%
Pilot: Pequot Funds	\$34,073	\$33,822	\$14,251	(\$19,571)	-57.86%	CRRA Class Action Cond. Dist.	\$1,341	\$0	\$0	\$0	0.00%
Property Tax Relief-Elderly	\$61,866	\$60,000	\$60,000	\$0	0.00%	Salvage and Demolition Sales	\$6,640	\$0	\$0	\$0	0.00%
DUI Enforcement Vehicle Fed.	\$12,682	\$0	\$0	\$0	0.00%	Interlocal Program Funding	\$0	\$112,205	\$70,260	(\$41,945)	-37.38%
Veteran Reimbursement	\$4,033	\$3,000	\$3,000	\$0	0.00%	Miscellaneous	\$70	\$4,445	\$6,253	\$1,808	40.67%
(LOCIP) Local Cap. Improv. Fund	\$104,219	\$104,219	\$104,219	\$0	0.00%	Sale of Property	\$2,709	\$25,000	\$25,000	\$0	0.00%
Town Aid Road Fund	\$153,671	\$153,115	\$153,837	\$722	0.47%	Forest, Park Mgmt. Sales	\$4,248	\$9,600	\$9,600	\$0	0.00%
Cafeteria - Board of Education	\$120,182	\$90,000	\$90,000	\$0	0.00%	TOTAL OTHER LOCAL REVENUES	\$510,468	\$993,098	\$489,088	(\$504,010)	-50.75%
Pilot: Colleges & Hospitals	\$10,984	\$10,919	\$7,256	(\$3,663)	-33.55%	OTHER FINANCING SOURCES					
Miscellaneous State Grant Receipts	\$20,740	\$7,400	\$7,400	\$0	0.00%	General Fund Undesig. Fund Balance	\$124,105	\$148,076	\$100,000	(\$48,076)	-32.47%
Computer Equipment Grant Senior Center	\$5,000	\$0	\$0	\$0	0.00%	Forest Park Mgt. Undesig. Fund Balance	\$0	\$0	\$0	\$0	0.00%
Emerg. Homeland	\$5,367	\$0	\$0	\$0	0.00%	Recreation Activities Undesig. Fund Balance	\$0	\$0	\$0	\$0	0.00%
Judicial Branch 51-56a(b), (d)	\$7,530	\$0	\$0	\$0	0.00%	Sewer Fund Undesignated Fund Balance	\$661,792	\$378,737	\$402,147	\$23,410	6.18%
State Reimb. For RBS Roof	\$8,565	\$0	\$0	\$0	0.00%	Fisher Meadow Undesignated Fund Balance	\$28,000	\$0	\$0	\$0	0.00%
OPM School Hearing Assistance	\$42,994	\$0	\$0	\$0	0.00%	State & Federal Grants Undesig. Fund Balance	\$0	\$0	\$0	\$0	0.00%
Youth Services Grant	\$24,405	\$0	\$0	\$0	0.00%	TOTAL OTHER FINANCING SOURCES	\$813,897	\$526,813	\$502,147	(\$24,666)	-4.68%
TOTAL INTERGOVERNMENTAL	\$4,129,319	\$3,646,043	\$3,656,267	\$10,224	0.28%	GRAND TOTAL MUNICIPAL REVENUES					
TOTAL THIS PAGE	\$65,443,926	\$66,095,283	\$68,671,532	\$2,576,249	3.90%	\$70,657,401	\$70,887,438	\$72,873,138	\$1,985,700	2.80%	

EXPENDITURES - APPROVED FOR FISCAL YEAR 2010/2011

	ACTUAL FY 08/09	BUDGETED FY 09/10	ADOPTED FY 10/11	\$ INC/ /(DEC)	% INC/ -DEC		ACTUAL FY 08/09	BUDGETED FY 09/10	ADOPTED FY 10/11	\$ INC/ /(DEC)	% INC/ -DEC
TOWN COUNCIL						CONSERVATION & DEVELOPMENT					
GENERAL GOVERNMENT						Planning & Zoning					
Legislative	\$130,894	\$49,940	\$58,163	\$8,223	16.47%	Conserv. Of Natural Resources	\$123,327	\$130,811	\$144,306	\$13,495	10.32%
Executive	\$416,849	\$448,922	\$424,483	(\$24,439)	-5.44%	TOTAL CONSERVATION & DEV'T	\$484,191	\$507,774	\$543,816	\$36,042	7.10%
Judicial	\$6,098	\$7,425	\$10,100	\$2,675	36.03%	MISCELLANEOUS					
Elections	\$93,469	\$96,026	\$103,829	\$7,803	8.13%	Claims & Losses	\$54,748	\$43,182	\$22,500	(\$20,682)	-47.89%
Legal	\$178,539	\$140,000	\$155,000	\$15,000	10.71%	Municipal Insurance	\$184,572	\$197,360	\$203,344	\$5,984	3.03%
Recording & Reporting	\$321,375	\$329,125	\$348,148	\$19,023	5.78%	Intergovernmental Expend.	\$28,990	\$57,050	\$57,050	\$0	0.00%
Town Hall	\$181,305	\$186,182	\$188,273	\$2,091	1.12%	Contingency	\$19,846	\$25,000	\$25,000	\$0	0.00%
Human Resources	\$190,851	\$204,023	\$214,169	\$10,146	4.97%	TOTAL MISCELLANEOUS	\$288,156	\$322,592	\$307,894	(\$14,698)	-4.56%
Finance	\$1,267,529	\$1,308,756	\$1,351,748	\$42,992	3.28%	SUB-TOTAL TOWN OF AVON					
TOTAL GENERAL GOVERNMENT	\$2,786,910	\$2,770,399	\$2,853,913	\$83,514	3.01%	SEWERS	\$1,764,374	\$1,614,254	\$1,689,479	\$75,225	4.66%
PUBLIC SAFETY						Operating Expenses					
Police Protection	\$5,515,736	\$5,354,197	\$5,455,355	\$101,158	1.89%	TOTAL SEWERS	\$1,764,374	\$1,614,254	\$1,689,479	\$75,225	4.66%
Fire Protection	\$1,567,362	\$1,571,922	\$1,606,193	\$34,271	2.18%	CAPITAL IMPROV. DEBT SERVICE					
Central Communications	\$532,575	\$611,931	\$633,639	\$21,708	3.55%	Bond & Anticipat. Notes	\$5,416,849	\$5,268,497	\$5,010,181	(\$258,316)	-4.90%
Protective Inspection	\$266,091	\$287,387	\$255,563	(\$31,824)	-11.07%	TOTAL CAP. IMP. DEBT SERVICE	\$5,416,849	\$5,268,497	\$5,010,181	(\$258,316)	-4.90%
Other Protection	\$211,790	\$225,305	\$222,768	(\$2,537)	-1.13%	CAPITAL IMPROVE. PROGRAM (CIP)					
TOTAL PUBLIC SAFETY	\$8,093,554	\$8,050,742	\$8,173,518	\$122,776	1.53%	Capital Improvement Facilities	\$1,788,117	\$1,046,601	\$920,996	(\$125,605)	-12.00%
PUBLIC WORKS						Capital Improvement Equipment					
Administration	\$302,148	\$319,343	\$415,964	\$96,621	30.26%	Capital & Non-Recurr. (C.N.R.E.F.)	\$125,000	\$261,860	\$56,400	(\$205,460)	-78.46%
Highways	\$1,720,051	\$1,589,872	\$1,582,523	(\$7,349)	-0.46%	TOTAL CIP	\$2,063,117	\$1,377,461	\$1,167,396	(\$210,065)	-15.25%
Sanitation	\$427,659	\$497,696	\$447,750	(\$49,946)	-10.04%	BOARD OF EDUCATION					
Machinery & Equipment	\$339,281	\$363,480	\$427,241	\$63,761	17.54%	General Control	\$1,005,429	\$884,465	\$981,412	\$96,947	10.96%
Buildings & Grounds	\$901,818	\$1,003,591	\$978,887	(\$24,704)	-2.46%	Instruction	\$26,695,415	\$21,332,876	\$28,304,474	\$6,971,598	32.68%
Engineering	\$281,662	\$291,321	\$313,428	\$22,107	7.59%	Health Services	\$263,529	\$299,663	\$271,865	(\$27,798)	-9.28%
TOTAL PUBLIC WORKS	\$3,972,619	\$4,065,303	\$4,165,793	\$100,490	2.47%	Transportation	\$1,755,356	\$1,321,939	\$1,845,749	\$523,810	39.62%
HEALTH & SOCIAL SERVICES						Operation of Plant					
Conservation of Health	\$109,468	\$111,170	\$111,170	\$0	0.00%	Maintenance of Plant	\$960,347	\$942,904	\$965,354	\$22,450	2.38%
Social Services	\$299,571	\$293,747	\$308,089	\$14,342	4.88%	Fixed Charges	\$5,640,858	\$6,134,312	\$6,601,468	\$467,156	7.62%
TOTAL HEALTH & SOCIAL SERVICE!	\$409,039	\$404,917	\$419,259	\$14,342	3.54%	Cafeteria Operation	\$1,050,722	\$974,792	\$974,792	\$0	0.00%
RECREATION & PARKS						Student Body Activity					
Recreation	\$720,568	\$770,530	\$785,851	\$15,321	1.99%	Capital Outlay	\$34,378	\$72,685	\$77,286	\$4,601	6.33%
Parks	\$195,540	\$270,921	\$284,678	\$13,757	5.08%	Expenditures to other Schools	\$811,198	\$21,800	\$777,445	\$755,645	3466.26%
Senior Citizens	\$58,971	\$65,940	\$58,460	(\$7,480)	-11.34%	Special Education	\$0	\$6,646,540	\$0	(\$6,646,540)	-100.00%
Community Activities	\$84,481	\$83,317	\$86,989	\$3,672	4.41%	State & Fed. Grants	\$1,529,326	\$1,365,253	\$1,406,211	\$40,958	3.00%
TOTAL RECREATION & PARKS	\$1,059,560	\$1,190,708	\$1,215,978	\$25,270	2.12%	TOTAL BOARD OF EDUCATION					
CULTURE & EDUCATION						General Control					
Library	\$1,307,314	\$1,372,488	\$1,404,889	\$32,401	2.36%	Instruction	\$43,377,143	\$43,942,303	\$45,921,022	\$1,978,719	4.50%
TOTAL CULTURE & EDUCATION	\$1,307,314	\$1,372,488	\$1,404,889	\$32,401	2.36%	TOTAL EXPENDITURES					
TOTAL THIS PAGE	\$17,628,996	\$17,854,557	\$18,233,350	\$378,793	2.12%	Capital Improvement Facilities	\$71,022,826	\$70,887,438	\$72,873,138	\$1,985,700	2.80%

ELECTED AND APPOINTED OFFICIALS

(As of June 30, 2010)

TOWN COUNCIL

Evans, Douglas M.
Pena, David
Samul, Pamela V.
Shea, William J. II
Zacchio, Mark W., Chairperson

BOARD OF FINANCE

Bratton, Margaret H.
Durdan, Catherine M.
Eisenlohr, Brett F.
Gugliotti, Thomas A.
Harrison, Thomas F., Chairperson
Hooper, William R. II
Speich, James E.

BOARD OF EDUCATION

Biernat, Stacey F.
Eagan, Michael J.
Lowry, Houston Putnam
Notestine, Kenneth E.
Roell, Margaret J. (Peggy) Chairperson
Spivak, Jay S.
Stokesbury, William C.
Zirolli, Kathy
Zuras, Barbara A.

TOWN COUNCIL REPRESENTATIVES

Blomstrand, Ebbe C., Lakeview Association
Bourgard, David, Vol. Fire Department
Broadman, Anona A., Senior Citizens
Dellamarggio, Jean, Secret Lake Association
Harrop, Mary C., VNA

REGISTRARS OF VOTERS

Clark, Genevieve A. (Ann)
Hunt, Laura A.

JUDGE OF PROBATE

Becker, Cynthia C.

COMMITTEE ON AGING

Farrell, Gloria L.
Herrmann, Alice W.
Hopper, Cynthia R.

TOWN TREASURER

McCarthy, James R.

DEPOSITORY OF TOWN FUNDS

Bank of America
CT ST Treasury's Short-Term Investment
Fund (STIF)
Citizen's Bank
Farmington Savings Bank
Municipal Investors Service Corporation
Northwest Community Bank
People's United Bank
Reich & Tang L.P. (TEPF)
Simsbury Bank & Trust Co.
Sovereign Bank
TD Bank NA
Webster Bank

TOWN ATTORNEY

Johnson, Dwight A.

ASSISTANT TOWN ATTORNEY

Murtha Cullina, LLP

CONSTABLES

Hopper, Monte J.
Propiescus, Robert M., Jr.

INSURANCE AGENT OF RECORD

USI Connecticut

NCR MENTAL HEALTH BOARD

Little, Mary

NORTH CENTRAL EMS

Rinaldo, Mark R., Chief of Police

FIRE POLICE

Barton, Jean
Bianchi, Dennis
Bourgard, David C.
Dudley, Clifford
Evans, Nancy
Kachmar, Michael
Levine-Shein, Sharon
McCaffrey, Jay
McGuire, John
Sedlak, Kenneth
Shea, Dennis
Theriault, Robert
Wernikoff, Gail

CT CONFERENCE OF MUNICIPALITIES

Zacchio, Mark W. Member
Robertson, Brandon L. Alternate

CAPITOL REGION COUNCIL OF GOVERNMENTS POLICY BOARD

Zacchio, Mark W. Member
Hines, Richard W. Alternate
Hornaday, Diane S. Alternate
Robertson, Brandon L. Alternate

JUSTICES OF THE PEACE

Alter, Jonathan B.
Atwood, Arthur J.
Chester, Samuel D.
Gaffney, Christopher J.
Harrison, Thomas F.
Harvey, Julia A.
Kaplan, Ilene D.
Katz, Morton N.
Maisano, Donato D.
McCall, Richard B.
Merlin, Linda S.
Mozzicato, Maria J.
Renfrew, Rosalie R.
Smalley, Viola R.
Tilson, Ann J.
Woodford, Penelope R.

RECREATION & PARK COMMITTEE

Droppo, Donald R., Jr.
Jadovich, David A.
Marioni, Paul
Ponziani, Peter J.
Roell, Margaret J. (Peggy)
Thompson, Kathy L.
Trick, Michael F.

PLANNING & ZONING COMMISSION

Cappello, David M.
Frey, Henry R. Jr., Vice-Chairperson
Griffin, Carol K.
Keith, Linda H.
Starr, Duane E., Chairperson
Thompson, Douglas C.
Whalen, Edward R., Jr.

ZONING BOARD OF APPEALS

Drew, John E., Chairperson
Eschert, William E.
Hard, Suzanne C.
Johansen, Eric
Ladoucher, Brian J. Jr.

NATURAL RESOURCES COMMISSION

Breckinridge, Robert H., Jr.
Chester, Barbra G.
Harrop, Mary C.
May, Susan
Ryan, Terence J.
Samul, Steven P.
Schwartz, Daniel A.

INLAND WETLANDS COMMISSION

Applefield, Dean S.
Beauchamp, Michael R.
Carney, Diane Lisa
Dean, Martha A.
Mahoney, Peter
Thier, Clifford S., Chairperson
Usich, Louis N. III

BUILDING CODE BOARD OF APPEALS

Brown, William L.
Eacott, James H. III
Ferrigno, William A.
Hinman, Dana
Magro, Paul C.

BOARD OF ASSESSMENT APPEALS

Connel, Richard S., Chairperson
Hunt, Stephen E.
McCarthy, James R.
Mensi, Laura A.
Owens, Timothy S.

PLAINVILLE CATV ADVISORY COUNCIL (PACTAC)

Primeau, Elaine G.
Renfrew, Rosalie R.
Vacancy (Board of Education)

